

# Task complexity and technology-mediated language learning: Issues and possibilities

Andrea Révész



# What made me interested in this topic?

- Not a “CALL person”
- But intrigued by how technology can optimally be exploited in language teaching and learning
- Recently got involved in a technology-mediated project more directly
- Made me particularly aware of challenges and possibilities in technology-mediated learning

# It all started when ...



Mingzhu Bi



Alex Barker

Students in the Masters in Entrepreneurship programme at UCL

- **Business idea:** language course for Chinese students planning to study at a university in the UK
- **“Market research”:** Chinese students felt prepared to cope with academic tasks, but found it difficult to complete simple, non-academic activities

# My advice was ...

.... to design a task-based syllabus.

I offered to help in the process, hoping to get some MA TESOL students on board.



Anna Vasilokonstantaki



Flor Toledo

# How does technology come in here?

Original course planned for face-to-face teaching ...

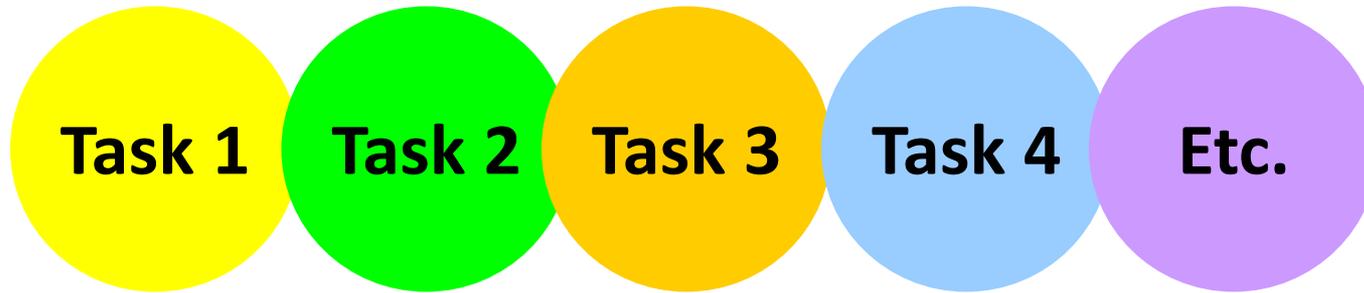


Part of the course  
needs to be delivered  
online due to practical  
issues

How can we best run  
this course in a  
technology-mediated  
context?

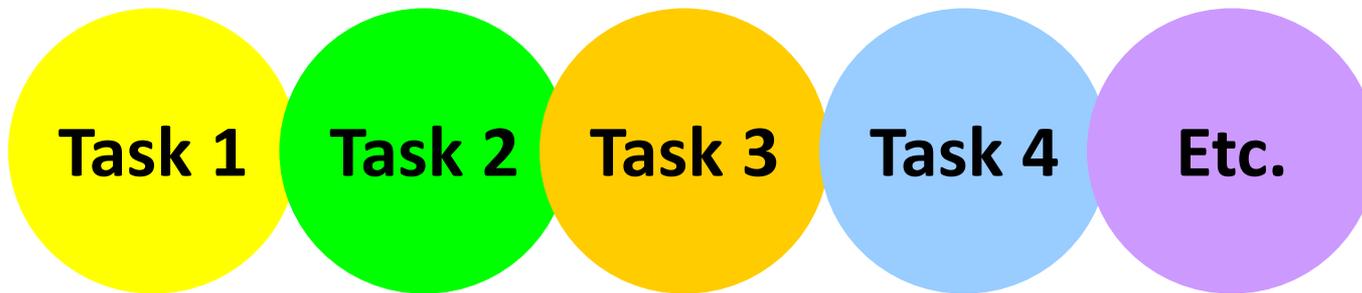
# Task-based language teaching (TBLT)

- syllabus is based on **pedagogic tasks**



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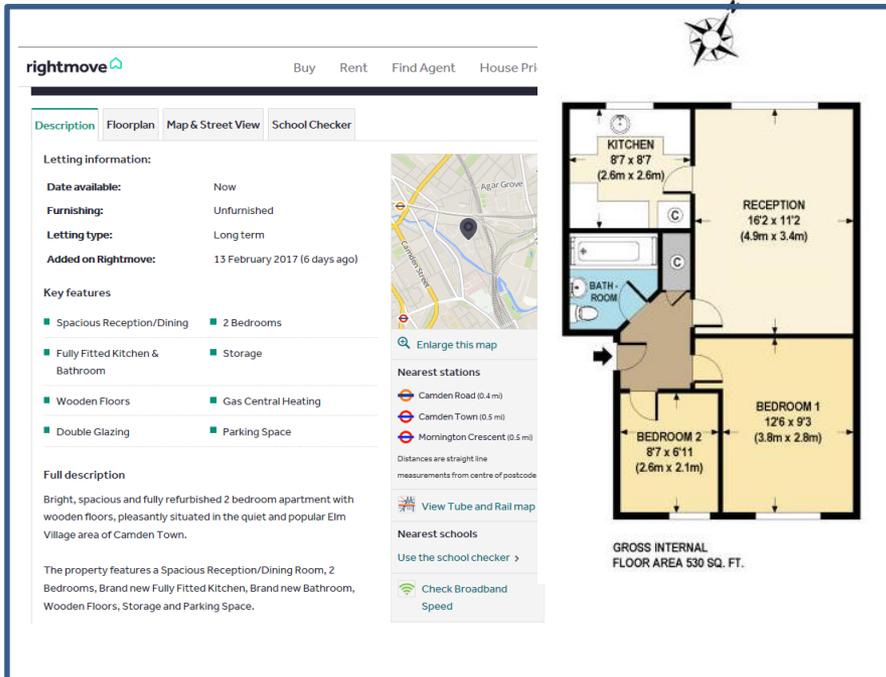
- rather than

Putting together a task-based syllabus requires selecting the tasks that learners will do.

# What is a technology-mediated task?

You have decided to rent a flat with a friend while studying in London. After viewing a few flats on *rightmove.co.uk*, you and your friend have narrowed down your choice to two flats in Camden. Now you have scheduled a Skype call to decide which of the two flats to rent, based on the information you found online. Before calling your friend, read the information about the flats and decide what the pros and cons of each are.

## Flat #1



**rightmove** Buy Rent Find Agent House Price

**Description** Floorplan Map & Street View School Checker

**Letting information:**

- Date available: Now
- Furnishing: Unfurnished
- Letting type: Long term
- Added on Rightmove: 13 February 2017 (6 days ago)

**Key features**

- Spacious Reception/Dining
- 2 Bedrooms
- Fully Fitted Kitchen & Bathroom
- Storage
- Wooden Floors
- Gas Central Heating
- Double Glazing
- Parking Space

**Full description**

Bright, spacious and fully refurbished 2 bedroom apartment with wooden floors, pleasantly situated in the quiet and popular Elm Village area of Camden Town.

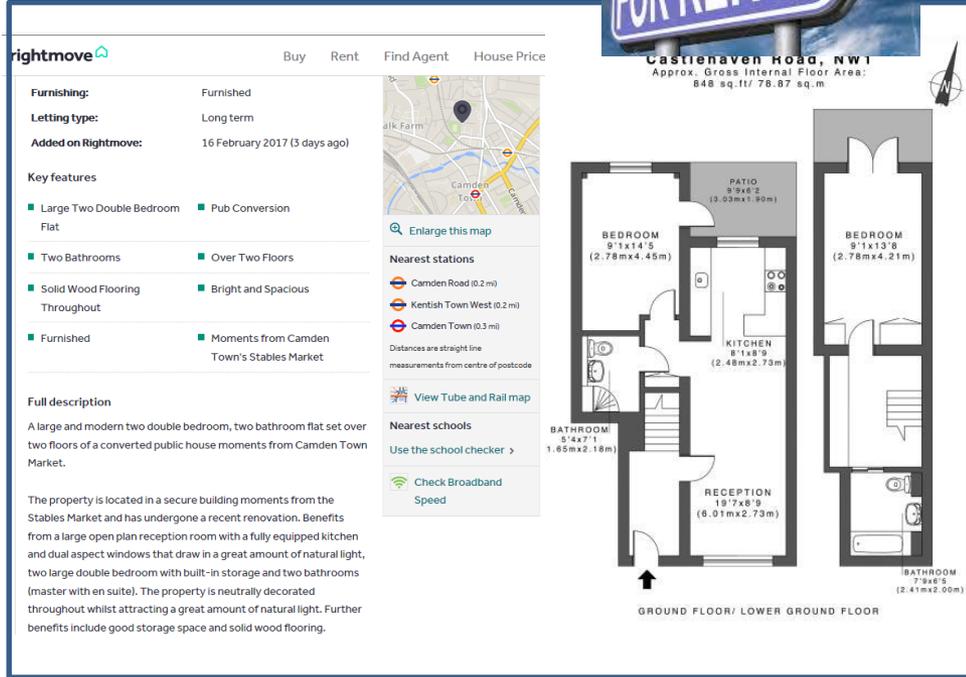
The property features a Spacious Reception/Dining Room, 2 Bedrooms, Brand new Fully Fitted Kitchen, Brand new Bathroom, Wooden Floors, Storage and Parking Space.

**Floorplan:**

- KITCHEN: 8'7 x 8'7 (2.6m x 2.6m)
- RECEPTION: 16'2 x 11'2 (4.9m x 3.4m)
- BATH ROOM
- BEDROOM 1: 12'6 x 9'3 (3.8m x 2.8m)
- BEDROOM 2: 8'7 x 6'11 (2.6m x 2.1m)

**GROSS INTERNAL FLOOR AREA 530 SQ. FT.**

## Flat #2



**rightmove** Buy Rent Find Agent House Price

**Furnishing:** Furnished

**Letting type:** Long term

**Added on Rightmove:** 16 February 2017 (3 days ago)

**Key features**

- Large Two Double Bedroom Flat
- Two Bathrooms
- Solid Wood Flooring Throughout
- Furnished
- Pub Conversion
- Over Two Floors
- Bright and Spacious
- Moments from Camden Town's Stables Market

**Full description**

A large and modern two double bedroom, two bathroom flat set over two floors of a converted public house moments from Camden Town Market.

The property is located in a secure building moments from the Stables Market and has undergone a recent renovation. Benefits from a large open plan reception room with a fully equipped kitchen and dual aspect windows that draw in a great amount of natural light, two large double bedroom with built-in storage and two bathrooms (master with en suite). The property is neutrally decorated throughout whilst attracting a great amount of natural light. Further benefits include good storage space and solid wood flooring.

**Address:** Castelnaven Road, NW1  
Approx. Gross Internal Floor Area: 848 sq.ft/ 78.87 sq.m

**Floorplan:**

- BEDROOM: 9'1 x 14'5 (2.78m x 4.45m)
- BEDROOM: 9'1 x 13'8 (2.78m x 4.21m)
- RECEPTION: 18'7 x 8'9 (6.01m x 2.73m)
- KITCHEN: 8'1 x 8'9 (2.48m x 2.73m)
- BATHROOM: 5'4 x 7'1 (1.65m x 2.18m)
- BATHROOM: 7'9 x 6'5 (2.41m x 2.00m)
- PATIO: 9'5 x 2 (3.03m x 1.90m)

# What is a technology-mediated task?

- Primary focus is on meaning
- Goal-oriented
- Learner-centred
- Authentic
- Opportunities for reflective learning

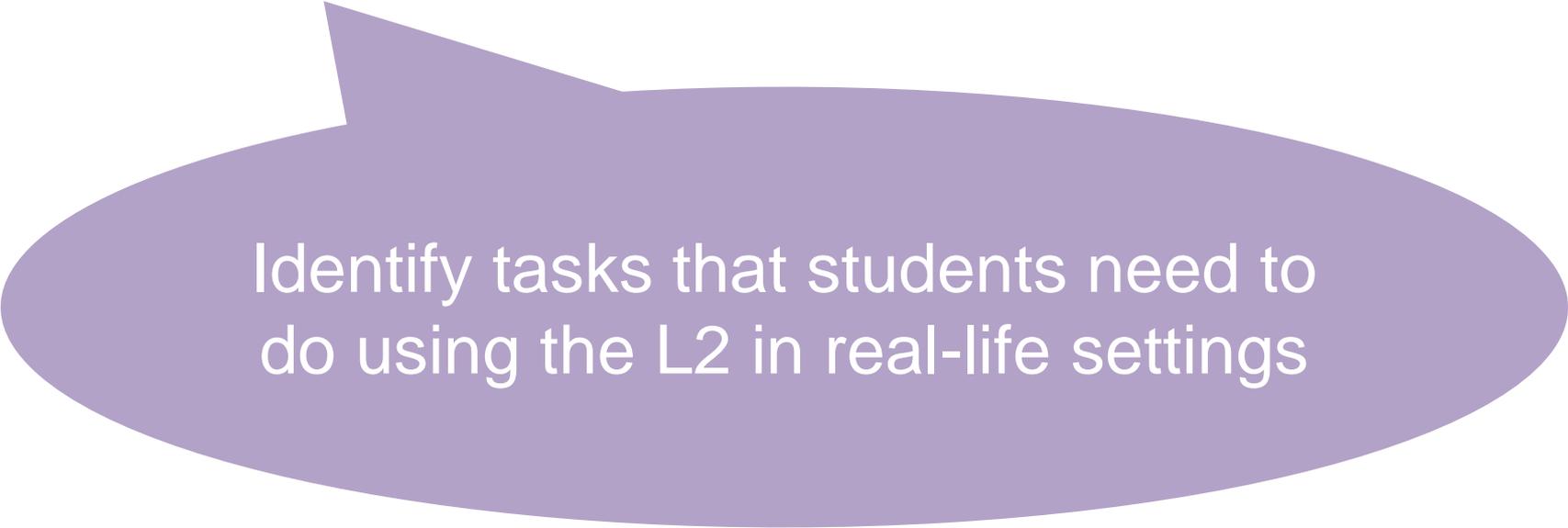
González-Lloret and Ortega (2014)

# Rationale for TBLT

- In second language pedagogy, the construct of **communicative language task** has been promoted and increasingly used as **a curricular unit**.
- Two key reasons:
  - pedagogic tasks prepare learners to carry out **genuine communicative tasks** aligned with their future academic, professional, vocational, and/or personal needs
  - **psycholinguistics research** suggests that syllabi based on pedagogic tasks are more in harmony with language learning processes than traditional syllabi

# Task-based syllabus

## 1. Task-based needs analysis



Identify tasks that students need to do using the L2 in real-life settings

# What did we do?

- Researched webpages of London universities providing guidance to new students/international students
- Interviewed newly arrived international students about difficulties experienced
- Interviewed staff at UCL international office, admissions, and housing
- Asked international/local students to keep log of activities during their first two weeks of stay



**Triangulated sources**

# List of target tasks

1. Open a bank account
2. Register at a General Practitioner
3. Call an on-call GP using the National Health Service helpline
4. Register at university
5. Register at a gym
6. Purchase a SIM Card
7. Rent a flat (see letting agent, look at flats, sign contract)
8. Purchase a bike
9. Apply for National Insurance Number
10. Register at police station

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# This task included a number of sub-tasks:

- Searching for accommodation options on the web
- Read the University of London housing guide online to identify steps in renting a flat
- Choose an area to live
- Contact an estate agent (via phone/e-mail/in person)
- Complete online form about personal information and preferences
- If in London already, view a flat
- Choose a flat based on information online or based on viewing

# Many of them were technology-mediated

- **Searching for accommodation options on the web**
- **Read the University of London housing guide online to identify steps in renting a flat**
- Choose an area to live
- **Contact an estate agent (via phone/e-mail/in person)**
- **Complete online form about personal information and preferences**
- If in London already, view a flat
- **Choose a flat based on information online** or based on viewing

# Task-based syllabus

1. Task-based needs analysis
2. Derive **pedagogic tasks**

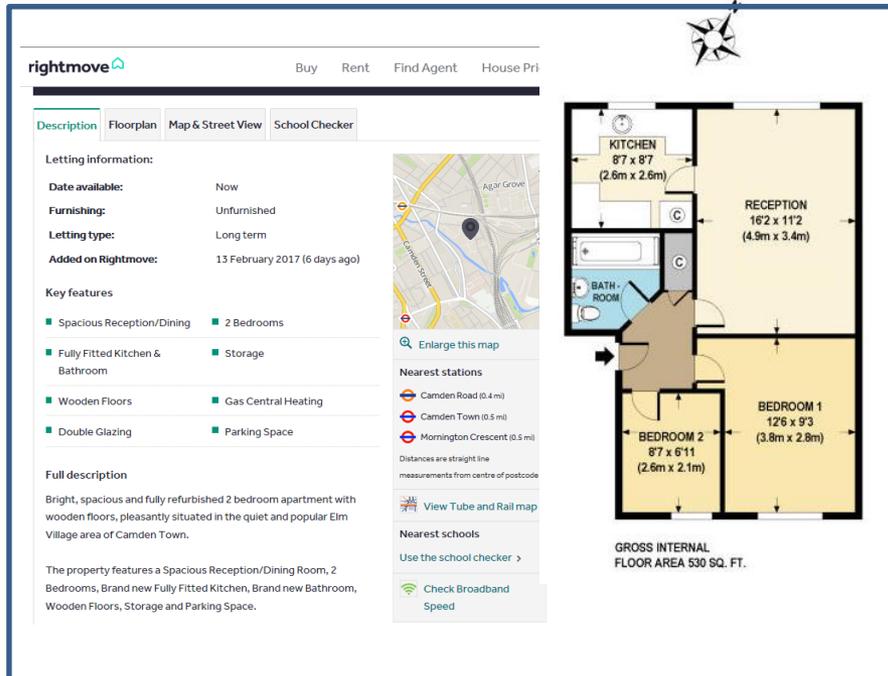


Tasks that are included in actual teaching and learning materials

# A technology-mediated task

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**GROSS INTERNAL FLOOR AREA 530 SQ. FT.**

**Nearest stations:**

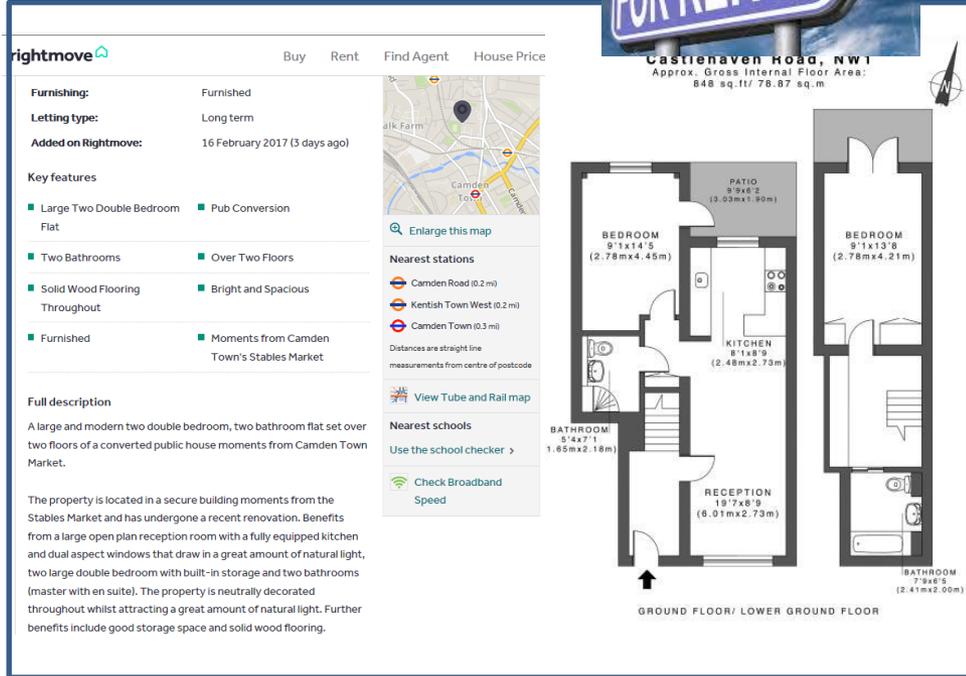
- Camden Road (0.4 mi)
- Camden Town (0.5 mi)
- Mornington Crescent (0.5 mi)

**Nearest schools:**

Use the school checker >

**Check Broadband Speed**

## Flat #2



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**Letting type:** Long term

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**Floorplan:**

- PATIO: 9'9 x 2 (3.03m x 0.9m)
- BEDROOM: 9'1 x 14'5 (2.78m x 4.45m)
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- RECEPTION: 18'7 x 8'9 (8.01m x 2.73m)
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- BEDROOM: 9'1 x 13'8 (2.78m x 4.21m)
- BATHROOM: 7'9 x 5 (2.41m x 2.00m)

**Nearest stations:**

- Camden Road (0.2 mi)
- Kentish Town West (0.2 mi)
- Camden Town (0.3 mi)

**Nearest schools:**

Use the school checker >

**Check Broadband Speed**

**FOR RENT**

**Castelnaven Road, NW1**  
Approx. Gross Internal Floor Area:  
848 sq.ft/ 78.87 sq.m

# Task-based syllabus

1. Task-based needs analysis
2. Derive pedagogic tasks
3. **Grade** and **sequence pedagogic tasks** to form a syllabus

# Task-based language teaching

- syllabus is based on pedagogic tasks



**How** tasks should be **graded** and **sequenced** in the task-based syllabus in order to create **optimal conditions** for second language learning?

# Task-based language teaching

- syllabus is based on pedagogic tasks



On what basis should teachers or course designers decide whether a task should come earlier or later in the syllabus?

# Task complexity: A basis for grading and sequencing tasks

**Task complexity** refers to the **inherent cognitive demands** of tasks.

For example,

More complex task

more elements  
more reasoning



Less complex task

fewer elements  
less reasoning

# A technology-mediated task

You have decided to rent a flat with a friend while studying in London. After viewing two flats, you are torn between them. You have to decide which one to rent.

## SIMPLE VERSION

One flat much more suitable than the other

- Flat 1: two bathrooms, furnished, two rooms of equal size, etc.
- Flat 2: one bathroom, unfurnished, one room much bigger than other

## COMPLEX VERSION

More difficult to decide between two flats

- Flat 1: one bathroom, furnished, etc.
- Flat 2: two bathrooms, unfurnished, etc.

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# Task complexity: A basis for grading and sequencing pedagogic tasks

Using task complexity as a basis, two models have been put forward to guide task grading and sequencing decisions



**Trade-off  
Hypothesis**



**Cognition  
Hypothesis**

# Task complexity: A basis for grading and sequencing pedagogic tasks

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**Trade-off  
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**Cognition  
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# Skehan's scheme for task analysis (1998)

<b>Code complexity</b>	<b>Cognitive complexity</b>	<b>Communicative stress</b>
<ul style="list-style-type: none"><li>➤ Linguistic complexity and variety</li><li>➤ Vocabulary load and variety</li><li>➤ Redundancy and density</li></ul>	<p>Cognitive familiarity</p> <ul style="list-style-type: none"><li>➤ Familiarity of topic</li><li>➤ Familiarity of genre</li><li>➤ Familiarity of task</li></ul> <p>Cognitive processing</p> <ul style="list-style-type: none"><li>➤ Structure</li><li>➤ Explicitness</li><li>➤ Clarity</li><li>➤ Amount of 'computation'</li></ul>	<ul style="list-style-type: none"><li>➤ Time pressure</li><li>➤ Number of participants</li><li>➤ Text length</li><li>➤ Opportunities to control interaction</li></ul>

# Task complexity: A basis for grading and sequencing pedagogic tasks

Using task complexity as a basis, two models have been put forward to guide task grading and sequencing decisions



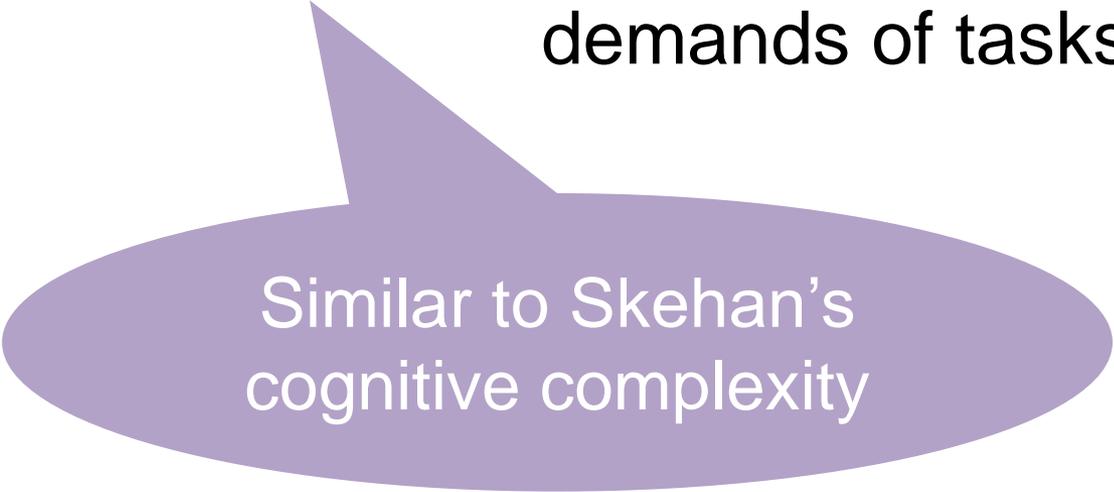
**Trade-off  
Hypothesis**



**Cognition  
Hypothesis**

# Robinson's notion of task complexity (2001)

**Task complexity** refers to the inherent **cognitive** demands of tasks.



Similar to Skehan's  
cognitive complexity

# Robinson's notion of task complexity (2001)

## Resource-directing (conceptual demands)

- +/- here-and-now
- +/- few elements
- +/- spatial reasoning
- +/- causal reasoning
- +/- intentional reasoning

## Resource-dispersing (procedural demands)

- +/- planning time
- +/- prior knowledge
- +/- single task
- +/- task structure
- +/- few steps

# Cognitive-interactionist models of TBLT



Trade-off Hypothesis

Task demands/  
complexity

Attention

Conceptualisation

Formulation

Monitoring

Complexity  
Accuracy  
Fluency



Cognition Hypothesis

# Complexity, accuracy, and fluency (CAF)

- **Complexity (C)**: How advanced and elaborate the language is
- **Accuracy (A)**: The extent to which error is avoided
- **Fluency (F)**: How fast, smooth, uninterrupted performance is

# Cognitive-interactionist models of TBLT



Trade-off Hypothesis

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Cognition Hypothesis

Interaction-driven  
language  
learning  
opportunities



# Interaction-driven language learning opportunities

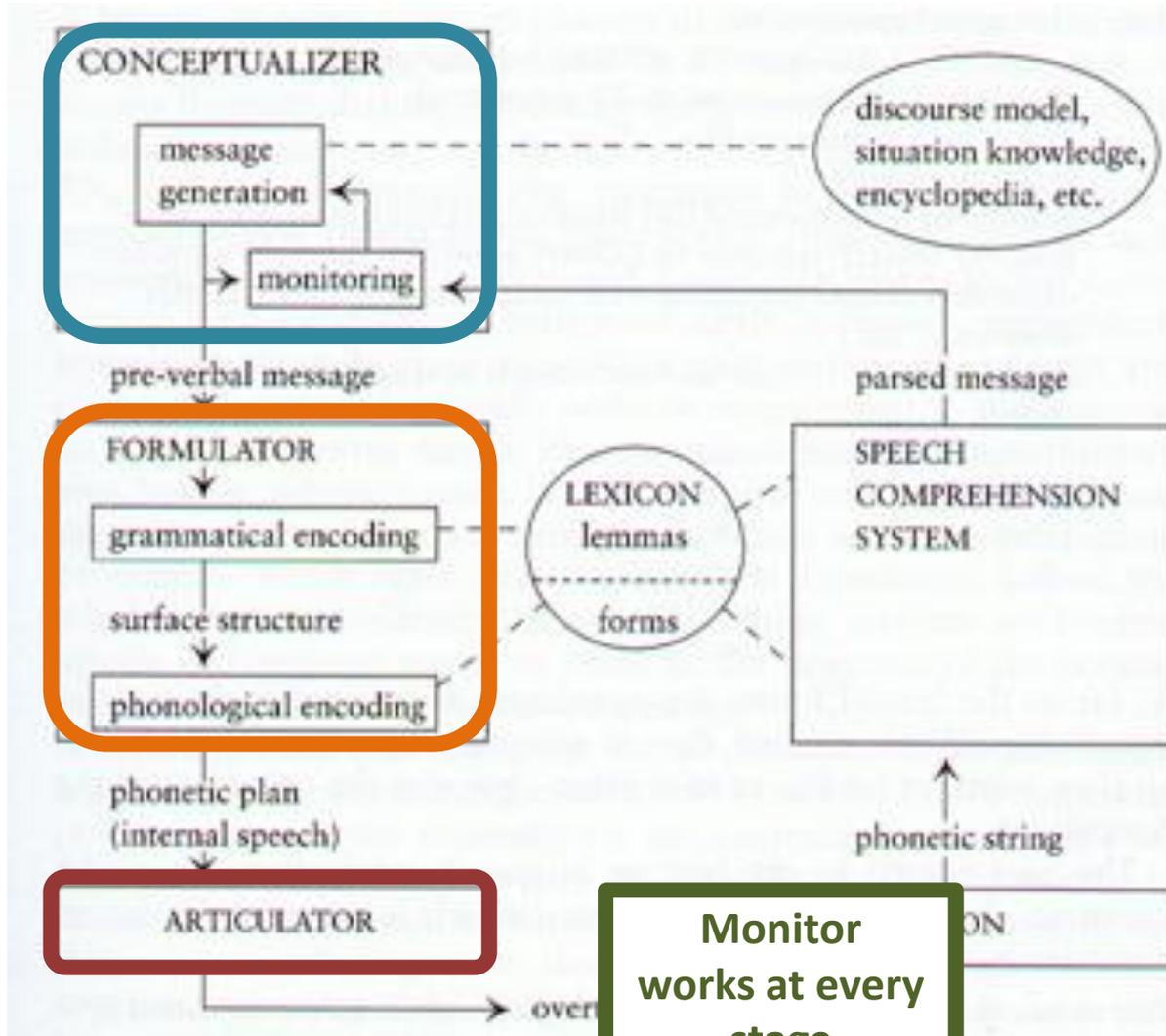
- Language-related episodes (LREs)
- Negotiation of meaning
- Provision and processing of feedback

# Skehan draws on Levelt's model of speech production

Planning what to say

Grammatical, lexical, and phonological encoding of message

Production of speech sounds

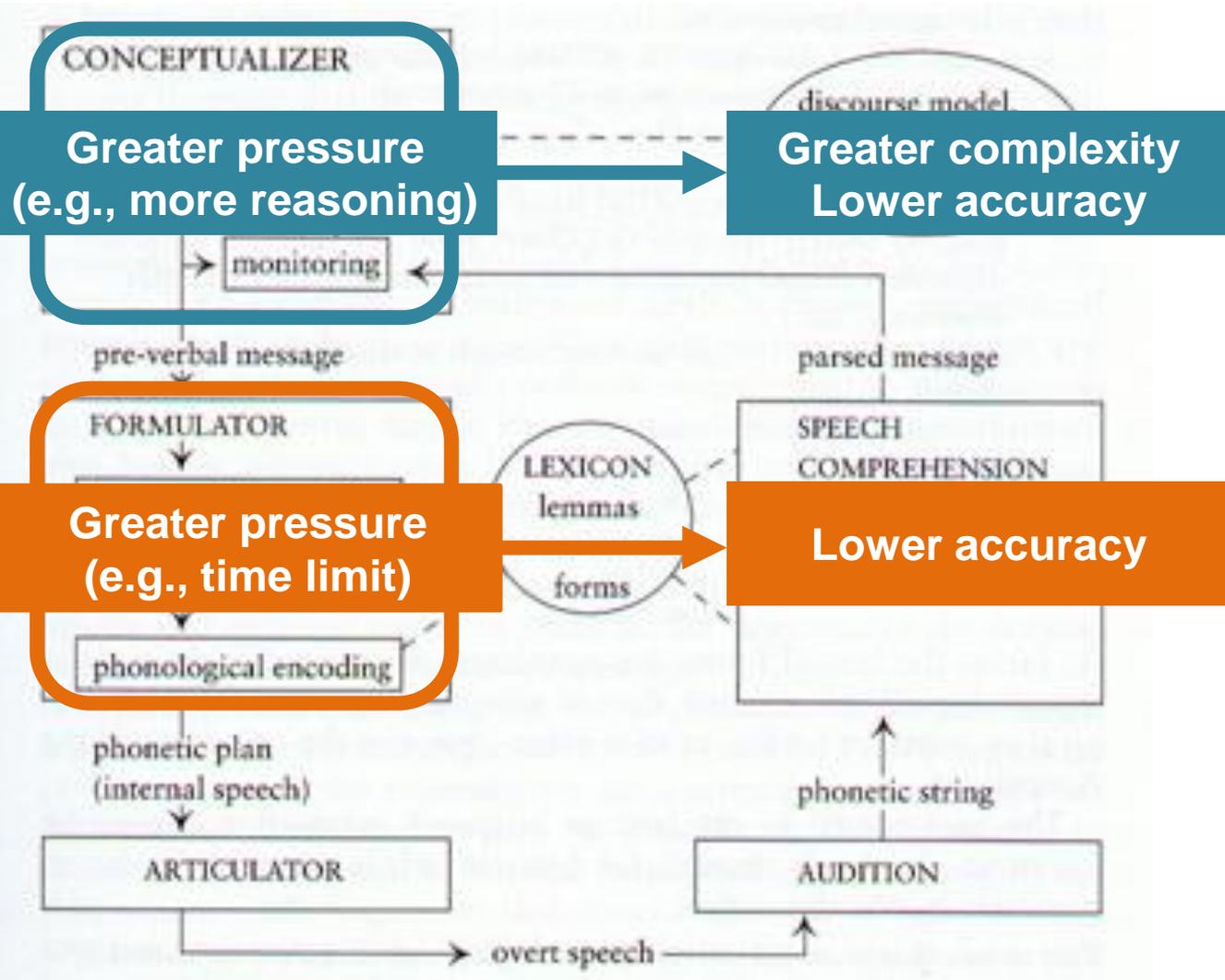


Monitor works at every stage

(Levelt, 1989)

# Skehan (2009)

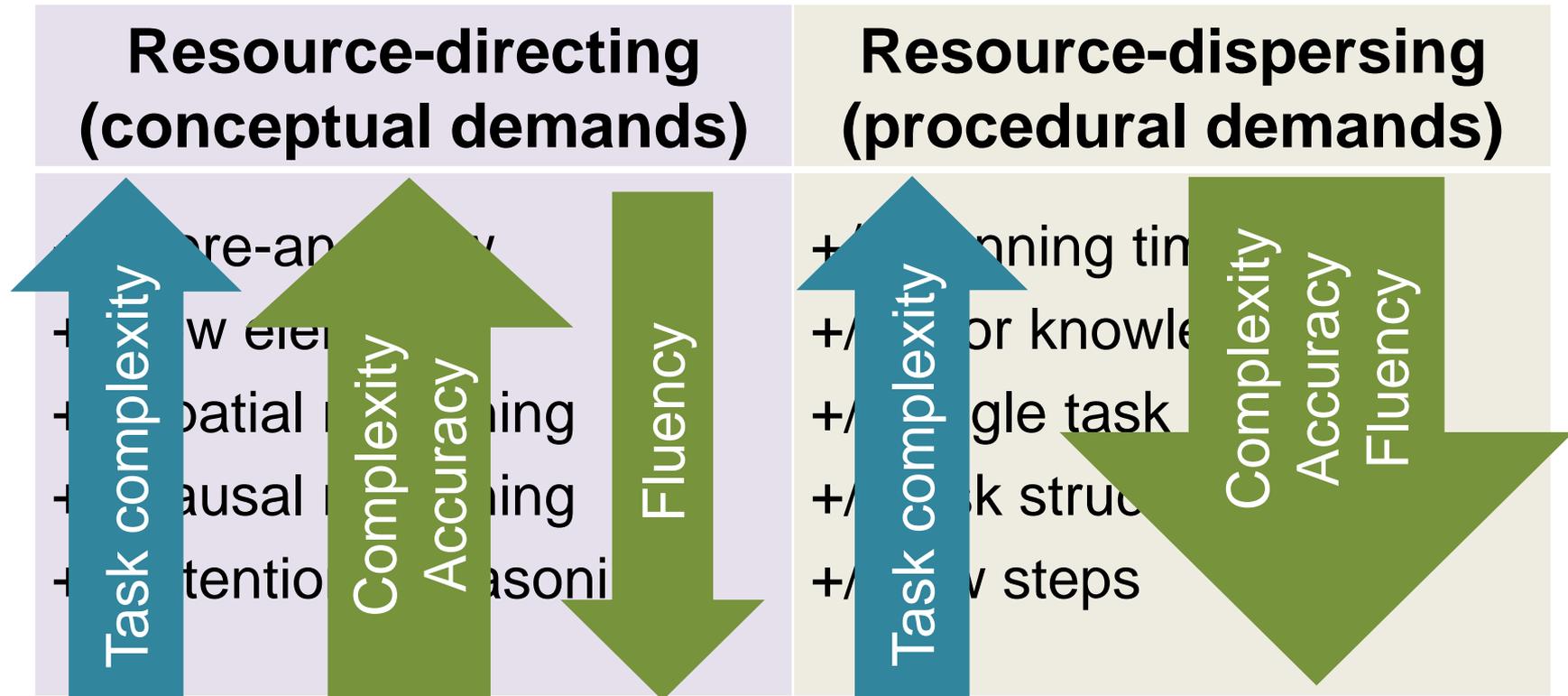
Planning what to say



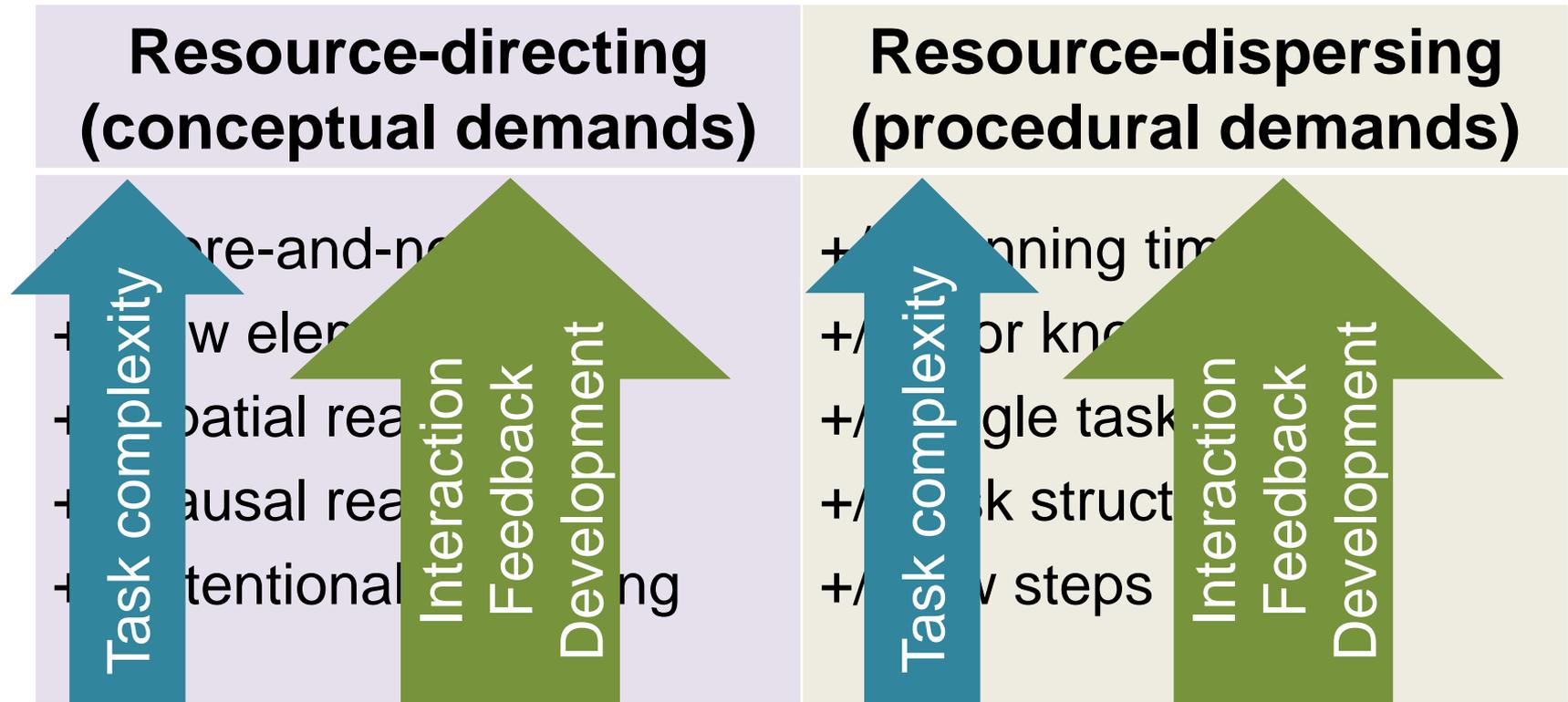
Grammatical, lexical, and phonological encoding of message

(Levelt, 1989)

# Robinson's Cognition Hypothesis (2001)



# Robinson's Cognition Hypothesis (2001)



# Empirical research on task complexity in technology-mediated contexts

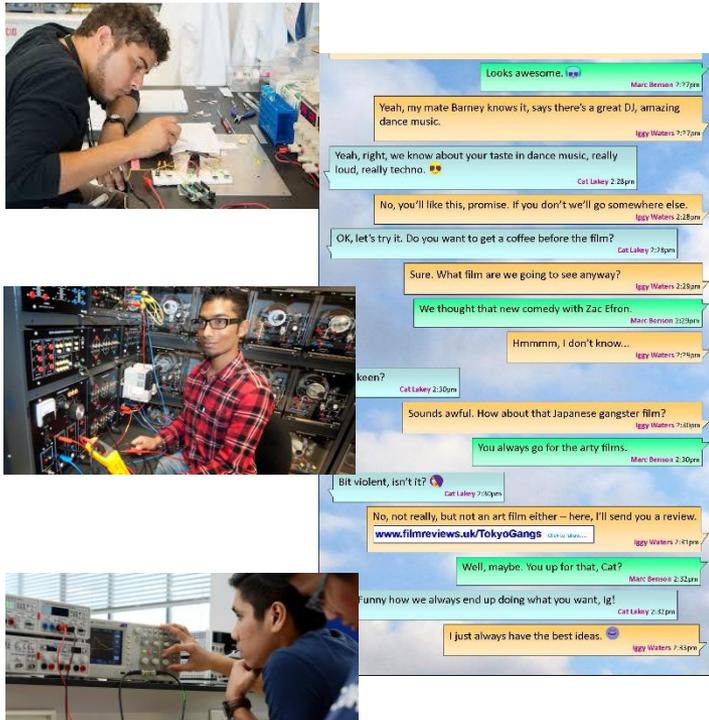
- Only a small number of studies
- Typically conceptualised in terms of the Trade-Off Hypothesis and Cognition Hypothesis

# Nik, Adams & Newton (2012)



## Participants:

- Engineering students at a technical university in Malaysia



## Task:

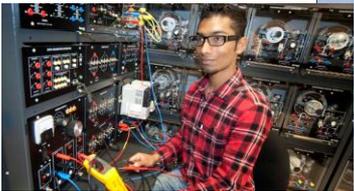
- 45 min interactive problem-solving task
- Participants played the role of engineers in multinational company
- Had to decide what type of electrical engineering software to adopt
- Instructed to compare and contrast software and reach a decision

# Nik, Adams & Newton (2012)



**Task complexity** operationalised as

- Low versus high **task structure**
- Presence versus absence of language support



**Low structure:**

- No guidance how to complete task

**High structure:**

- Guidance how to complete task (students given a comparison table)

# Robinson's Cognition Hypothesis (2001)

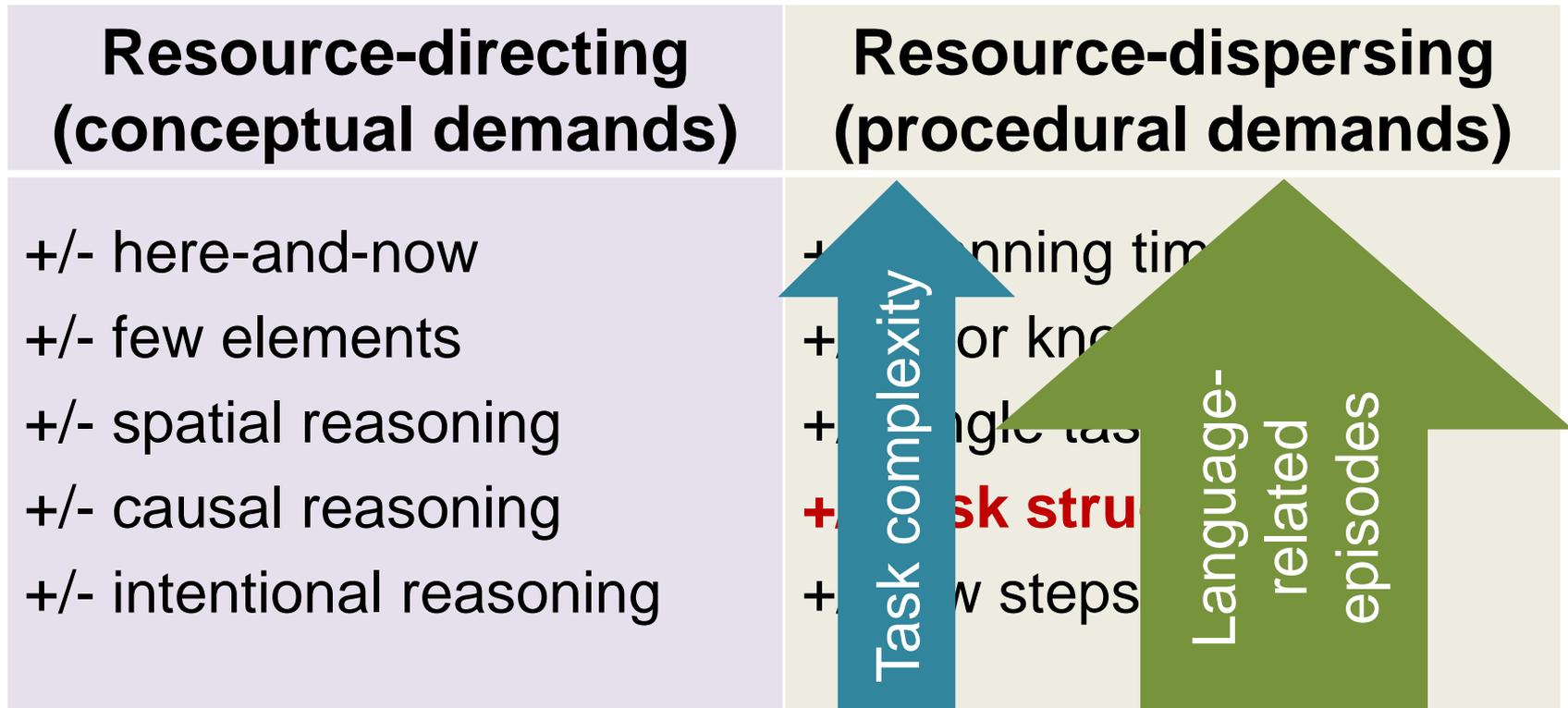
## Resource-directing (conceptual demands)

- +/- here-and-now
- +/- few elements
- +/- spatial reasoning
- +/- causal reasoning
- +/- intentional reasoning

## Resource-dispersing (procedural demands)

- +/- planning time
- +/- prior knowledge
- +/- single task
- +/- task structure**
- +/- few steps

# Robinson's Cognition Hypothesis (2001)



# Language-related episodes

Any part of the discourse “where students talk about language they are producing, question their language use, or other- or self-correct their language production”

(Swain & Lapkin, 2001, p. 104)

Learner	Chat exchange
Yasmin	madi... hani <u>will explains</u> first ok
Hani	kk thanks
Yasmin	b quick hani
Madi	wiat! <u>after will, we canot put s</u>
Hani	what madi?
Jack	<u>*yasmin- she will explain-</u>
Madi	<u>will explain - don't pout s</u>
Yasmin	<u>oh ok ok. quick!</u>

# Robinson's Cognition Hypothesis (2001)

<b>Resource-directing (conceptual demands)</b>	<b>Resource-dispersing (procedural demands)</b>
<ul style="list-style-type: none"><li>+/- here-and-now</li><li>+/- few elements</li><li>+/- spatial reasoning</li><li>+/- causal reasoning</li><li>+/- intentional reasoning</li></ul>	<ul style="list-style-type: none"><li>+ planning time</li><li>+ prior knowledge</li><li>+ multiple tasks</li><li>+ task structure</li><li>+ few steps</li></ul> <p>Task complexity ↑</p> <p><del>Linguistic related encodes</del></p>

# Robinson's Cognition Hypothesis (2001)

Resource-directing (conceptual demands)	Resource-dispersing (procedural demands)
<ul style="list-style-type: none"><li>+/- here-and-now</li><li>+/- few elements</li><li>+/- spatial reasoning</li><li>+/- causal reasoning</li><li>+/- intentional reasoning</li></ul>	<ul style="list-style-type: none"><li>+/- long planning time</li><li>+/- prior knowledge</li><li>+/- single task</li><li>+/- task structure</li><li>+/- few steps</li></ul>

Task complexity ↑

Language-related episodes ↓

**Contrary to Cognition Hypothesis**

# Adams, Nik & Newton (2015)



## Resource-directing (conceptual demands)

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- +/- few steps

**How will task complexity affect linguistic complexity and accuracy?**

# Following the Cognition Hypothesis,



## Resource-directing (conceptual demands)

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Task complexity

Complexity  
Accuracy

# Adams, Nik & Newton (2015)



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Task complexity

Accuracy

Complexity



**Mixed findings for Cognition Hypothesis**

# Adams, Nik & Newton (2015)



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- +/- **or knowledge**
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Task complexity

Fluency

Complexity  
Accuracy



**Mixed findings for Cognition Hypothesis**

# Role of planning in text-chat interaction

**Lai et al (2008), Ziegler (2018), Hsu (2012, 2015)**

<b>Resource-directing (conceptual demands)</b>	<b>Resource-dispersing (procedural demands)</b>
+/- here-and-now +/- few elements +/- spatial reasoning +/- causal reasoning +/- intentional reasoning	<b>+/- planning time</b> +/- prior knowledge +/- single task +/- task structure +/- few steps

**Mixed findings for both  
Trade-off and Cognition Hypotheses**

# Robinson's Cognition Hypothesis (2001)

## Resource-directing (conceptual demands)

+/- here-and-now  
+/- few elements  
+/- spatial relations  
+/- causal relations  
+/- intentional relations

## Resource-dispersing (procedural demands)

+/- planning time  
+/- knowledge

Are the results  
different for  
resource-directing  
features?

# Baralt (2013)



- Pretest-posttest design
- Two treatment tasks
  - Interacting with researcher in text-chat or face-to-face
  - Participants required to retell story



A house keeper is wrongly accused of stealing jewelry



Two adolescents are invited to play for the city's football team

# Task complexity manipulation



The Martínez family had a house cleaner, Srta. Gómez. Srta. Gómez always arrived on time, cleaned the house well, cooked good food, and cared for the children. The family really liked her and had trust in her. Srta. Gómez recently mentioned that the economic situation of her own family was bad, but overall, she was a positive and hard working person. Every morning, Sra. Martínez would wake up and make coffee as she waited for Srta. Gómez. When Srta. Gómez arrived, Sra. Martínez always smiled. She was happy that Srta. Gómez worked for them.

**SIMPLE**

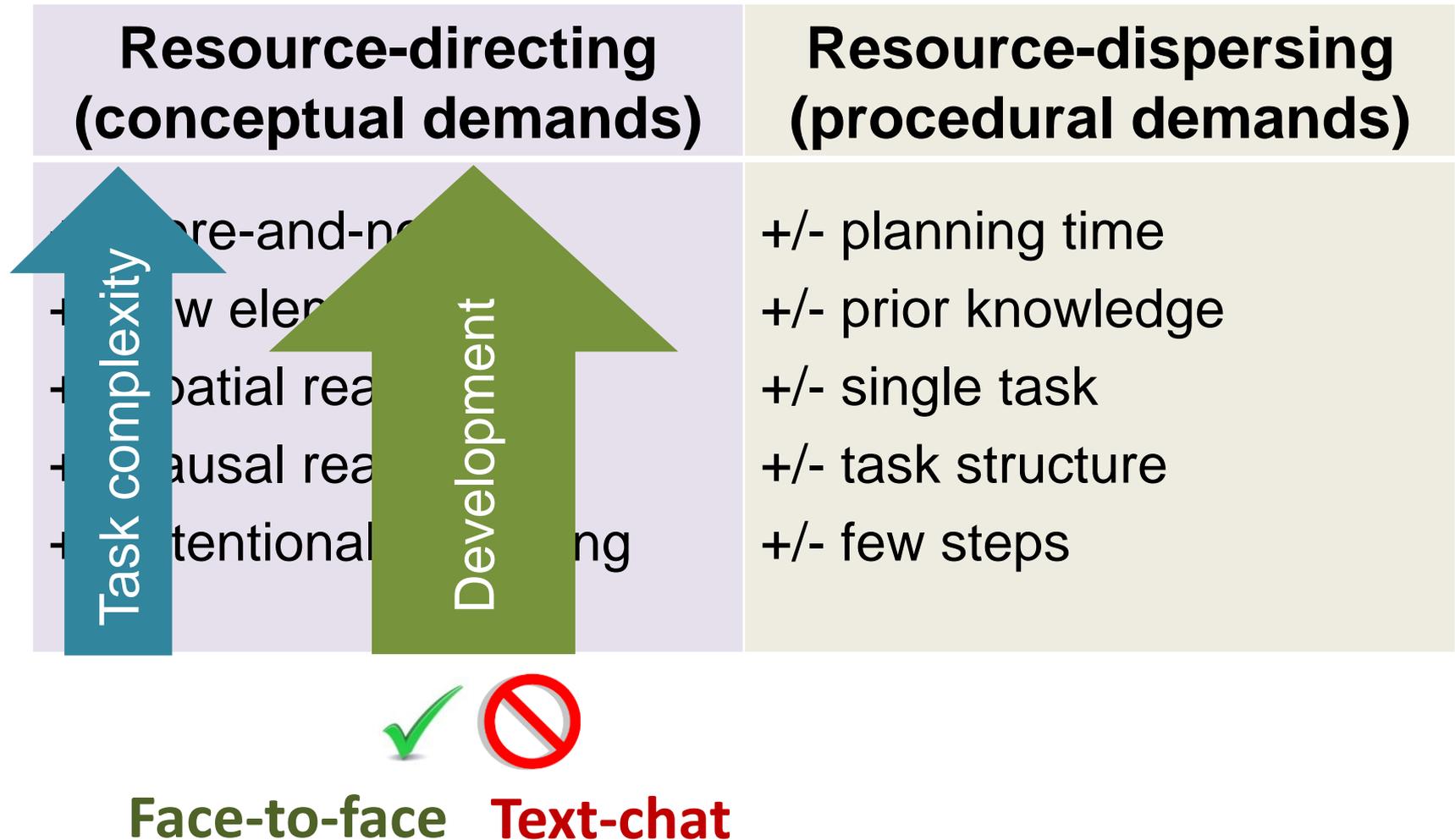


**COMPLEX**



**Intentional reasoning**

# Robinson's Cognition Hypothesis (2001)



## To summarise, ...

Overall, **results of empirical studies are mixed** providing no clear support for either hypothesis.



Trade-off  
Hypothesis



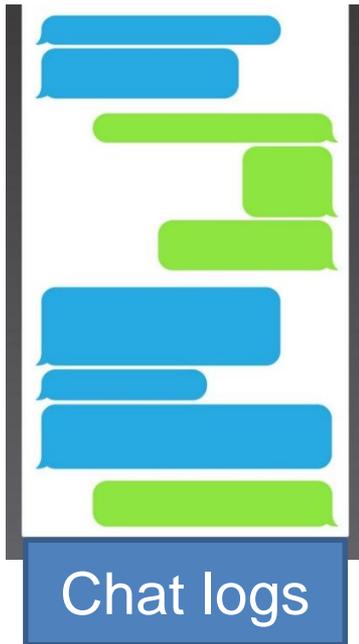
Cognition  
Hypothesis

BUT they **DO show task effects** on L2 performance, interaction and development.

Why do you think previous empirical research has yielded mixed findings?

- 1. Methodological problems in studies**
2. Theoretical models should make different predictions for SCMC
3. Different task complexity factors specific to SCMC should be studied

# Different CAF constructs tapped in SCMC and FTF modalities



- In text-chat studies of task complexity, chat logs are typically used to measure accuracy and complexity.
- **Problem**: participant may edit production before sending off message
  - Self-corrections, false starts, repetitions excluded



## Video-Enhanced Chat Script

[I went to jogging.] | I listened music by my ::  
during jogging or walking.

# Other methodological issues also apply to larger field of task complexity research ...

- Both in SCMC and FTF settings, the most common design investigating task complexity involves:
  1. Designing a task and manipulate the task along a task dimension believed to increase cognitive complexity

# A technology-mediated task

You have decided to rent a flat with a friend while studying in London. After viewing two flats, you are torn between them.

## SIMPLE VERSION

One flat much more suitable than the other

- Flat 1: two bathrooms, furnished, two rooms of equal size, etc.
- Flat 2: one bathroom, unfurnished, one room much bigger than other

## COMPLEX VERSION

More difficult to decide between two flats

- Flat 1: one bathroom, furnished, etc.
- Flat 2: two bathrooms, unfurnished, etc.

Flat

rightmo

Description

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Date av

Furnish

Letting

Added o

Key feat

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Fully F

Bathro

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Double

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The property

Bedrooms, Bran

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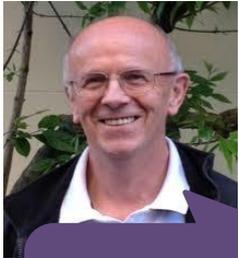


1ST FLOOR

# Other methodological issues also apply to larger field of task complexity research ...

- Both in SCMC and FTF settings, the most common design investigating task complexity involves:
  1. Designing a task and manipulate the task along a task dimension believed to increase cognitive complexity
  2. **Measuring learner performances in terms of accuracy and complexity under both simple and complex task conditions**

# Cognitive-interactionist models of TBLT



Trade-off Hypothesis

Task demands/  
complexity

Attention

Conceptualisation

Formulation

Monitoring

Complexity  
Accuracy  
Fluency



Cognition Hypothesis

# Other methodological issues also apply to larger field of task complexity research ...

➤ Both

This conclusion, however, often lacks construct validity.

Why?

2. Measure of complexity and complexity under different conditions
3. **If a significant difference found between the two complexity conditions in terms of CAF, this is usually taken to prove a significant relationship between cognitive and linguistic complexity.**

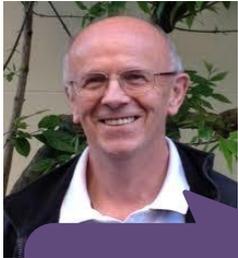
# How to assess theoretical models



If we would like to assess theoretical models adequately, we need to **provide evidence for the validity of each and every construct** in them. Otherwise, we won't be able to reach valid and meaningful interpretations about the models.

(Kane, 2006; Messick, 1995; Norris & Ortega, 2003)

# To take the TOH and CH as an example, ...



Trade-off Hypothesis

Task demands/  
complexity

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Cognition Hypothesis

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Trade-off Hypothesis

Task demands/  
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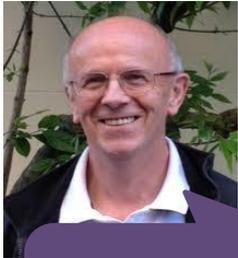
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Cognition Hypothesis

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Trade-off Hypothesis

Task demands/  
complexity

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Fluency



Cognition Hypothesis

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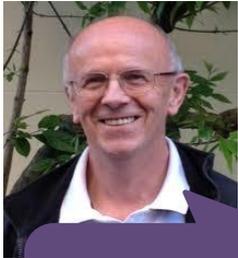
Independent  
variable



Causal processes



Dependent  
variables



Trade-off  
Hypothesis

Much progress has been made in understanding and exploring CAF measures (e.g., Bulte & Housen, 2013; Housen & Kuiken, 2009; Housen, Kuiken & Vedder, 2012; Norris & Ortega, 2009)



Cognition  
Hypothesis

These advances also reflected in SCMC work (e.g., Adams & Nik, 2014; Adams et al., 2015; Hsu, 2015; Ziegler, 2018)

Complexity  
Accuracy  
Fluency

# To take the TOH and CH as an example, ...

But how can we go about this?

Trade-off Hypothesis

How can we provide independent evidence for a task complexity manipulation?

Cognition Hypothesis

Dependent variables

Processes

... and more studies include dependent measures of cognitive load/ mental effort. (e.g., Baralt, 2013; Malicka, 2019; ... 2012; Révész, Sachs, ... Gilabert, ...)

Task c

... to renew the practice.

# A technology-mediated task

You have decided to rent a flat for a friend while studying in London. After viewing the flat, you have decided to rent it. You have downloaded the following information about the flat.

## SIMPLE VERSION

## COMPLEX VERSION

We need to show rather than assume that the task version designed to be more cognitively demanding is indeed more cognitively demanding.

- Flat 2: one room, unfurnished, one room much bigger than other

The screenshot shows a real estate listing for 'Flat 2'. The listing includes a description, key features, and a floor plan. The key features listed are: Spacious, Fully Furnished, Bathroom, Wooded, and Double. The full description mentions: 'Bright, spacious, wooden floors, Village area'. The floor plan shows a layout with a 'BATHROOM 7.9m<sup>2</sup> (2.41m x 2.00m)' and a 'LIVING ROOM 13.8 (4.21m)'. The listing also includes a compass rose and a 'FLOOR' label.

# Independent measures of task complexity

What are some possible ways of independently measuring task complexity? How can we provide evidence that tasks designed to be more cognitively complex are indeed more cognitively demanding?

Methods used to determine cognitive load or mental effort by L2 researchers include:

1. Subjective self-ratings
2. Subjective time estimations
3. Dual-task methodology
4. Eye-tracking data

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# Independent measures of task complexity: Rating scales

- Likert-scale statement from Robinson (2001):

1. I thought this task was easy/I thought this task was hard.
2. I felt relaxed doing this task/I felt frustrated doing this task.
3. I didn't do well on this task/I did well on this task.
4. This task was not interesting/This task was interesting.
5. I don't want to do more tasks like this/I want to do more tasks like this.

Perception of  
task difficulty

- Multiple semantic differential scale

# Independent measures of task complexity: Rating scales

## ➤ Likert-scale statement from Robinson (2001):

1. I thought this task was easy/I thought this task was hard.
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3. I didn't do well on this task/I did well on this task.
4. This task was not interesting/This task was interesting.
5. I don't want to do more tasks like this/I want to do more tasks like this.

**Perceived  
stress**

## ➤ Multiple semantic differential scale

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**Perceived ability to  
complete task**

## ➤ Multiple semantic differential scale

# Independent measures of task complexity: Rating scales

## ➤ Likert-scale statement from Robinson (2001):

1. I thought this task was easy/I thought this task was hard.
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5. I don't want to do more tasks like this/I want to do more tasks like this.

**Interest in task**

## ➤ Multiple semantic differential scale

# Independent measures of task complexity: Rating scales

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**Motivation**

## ➤ Multiple semantic differential scale

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# Independent measures of task complexity: Subjective time estimation

- Involves asking participants to estimate the length of time they have taken to perform a task.
- When participants are asked to assess task duration retrospectively, the estimated time increases as a result of increasing processing demands (Block et al., 2010)
- When working on a more cognitively demanding task, time is perceived to pass more slowly (if judgment made after task completion).
- Used in Baralt (2013)



# Independent measures of task complexity

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# Dual task methodology

- Involves performing **a secondary task** concurrently with the **primary task**.
- Secondary tasks typically include simple activities that require sustained attention, such as detecting
  - a simple visual stimulus (Cierniak et al., 2009)

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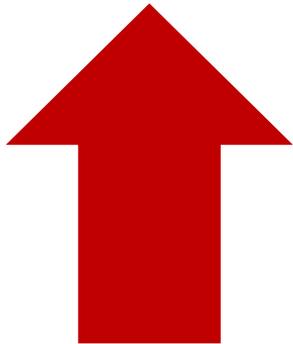
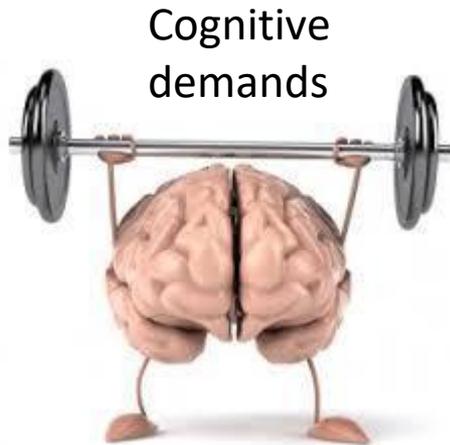
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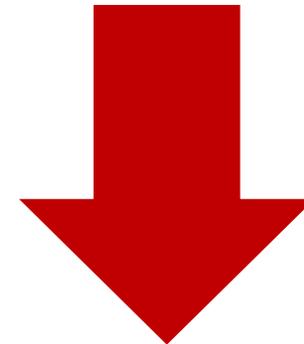
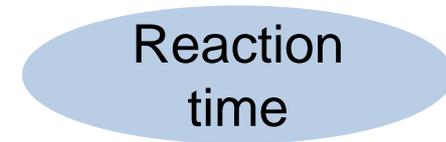
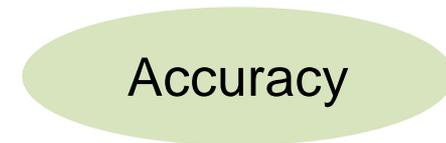
- Involves performing a secondary task concurrently with the primary task.
- Secondary tasks typically include simple activities that require sustained attention, such as detecting
  - a simple visual stimulus (Cierniak et al., 2009)
  - or auditory stimulus (Brünken et al., 2004).

# Dual task methodology

## Primary task

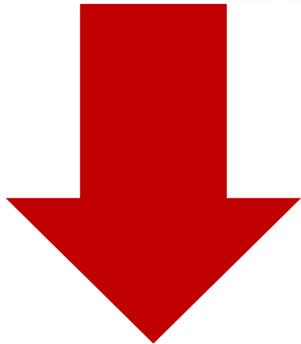
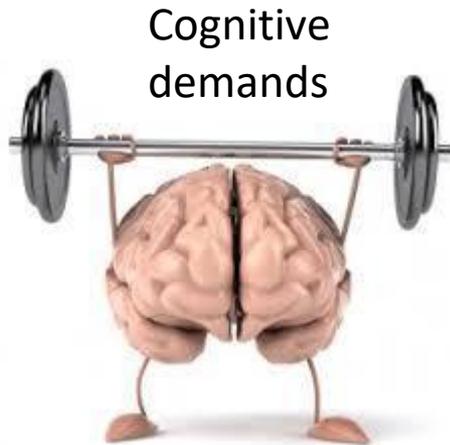


## Secondary task

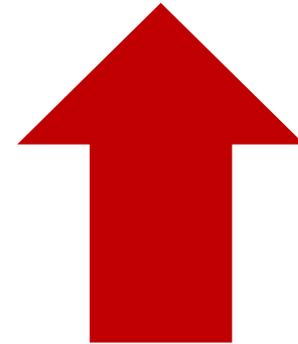
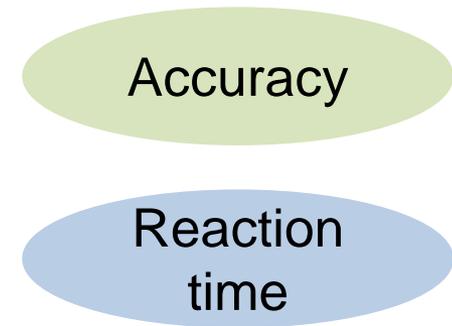


# Dual task methodology

## Primary task



## Secondary task



# Dual Task Methodology

(Révész et al., 2014; Révész et al., 2016)

## ➤ Primary task

- simple versus complex versions of oral production tasks

## ➤ Secondary task

- Colour of computer background screen changed to **red** or **green** at random (for 250ms within 2500ms).
- Participants instructed to react as fast and accurately as possible to changes to **green** and ignore changes to **red**



From Révész, Michel, & Gilabert, 2016)



From Révész, Michel, & Gilabert, 2016)



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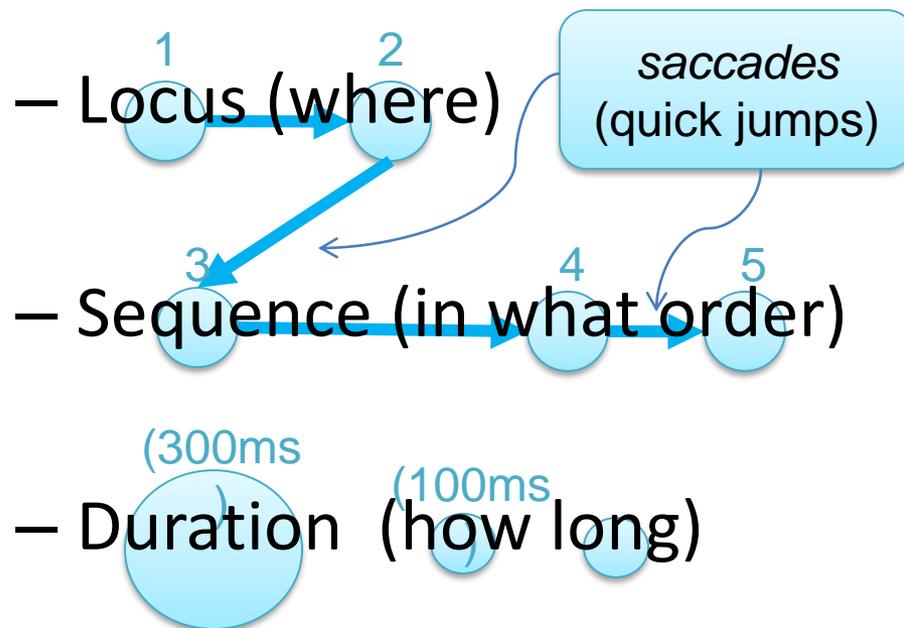
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# Eye-tracking

(Conklin, Pellicer-Sánchez, & Carrol, 2018; Godfroid, 2019)

Recording the moment-by-moment **eye fixations** of an individual interacting with a visual stimulus



# Eye fixations and saccades

Going overseas for university study is an exciting prospect for many people. But while it may offer some advantages, it is probably better to stay home because of the difficulties a student inevitably encounters living and studying in a different culture.

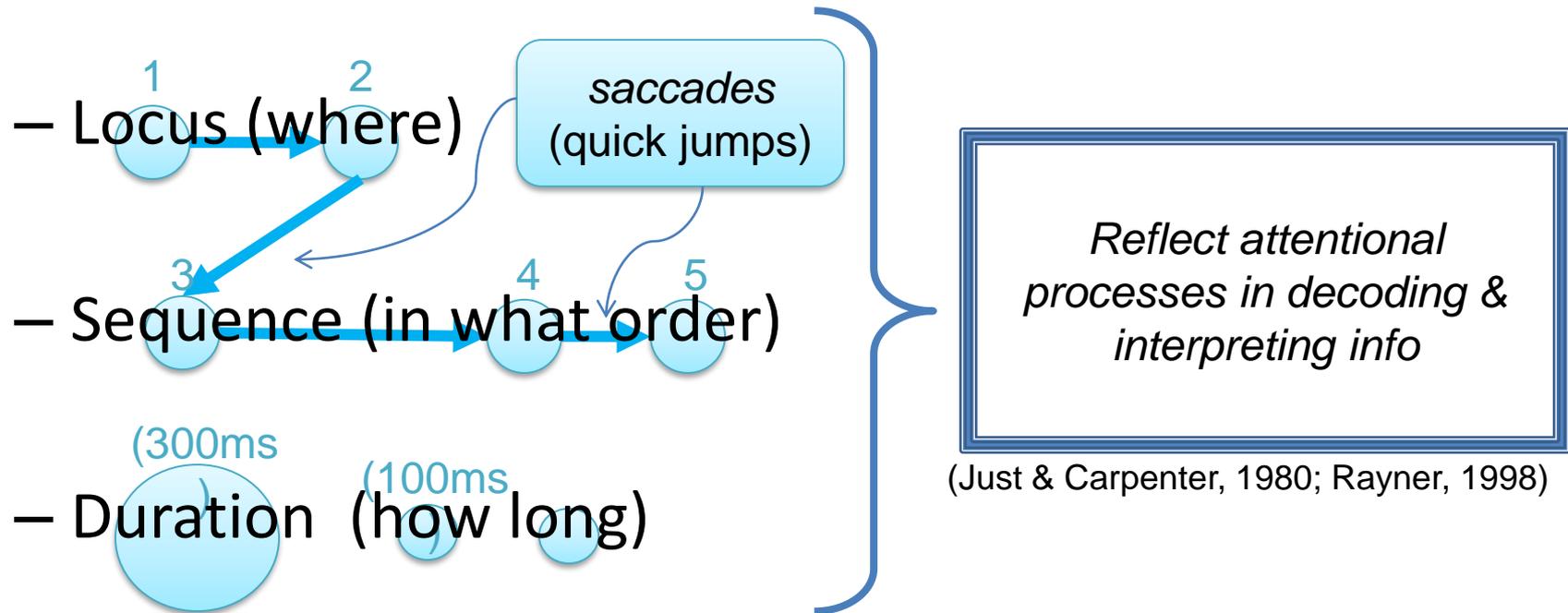
To what extent do you agree or disagree with this statement? Give reasons for your answer and include any relevant examples from your knowledge or experience. Write at least 250 words.

To a very large extent, I agree that studying abroad will leave exciting experience to students. No matter which countries students are from, it is inevitable that they would communicate with people from different walks of life. Such a cultural gap will create great learning opportunity because students can see the same issue with a wide range of angles. F

# Eye-tracking

(Conklin, Pellicer-Sánchez, & Carrol, 2018; Godfroid, 2019)

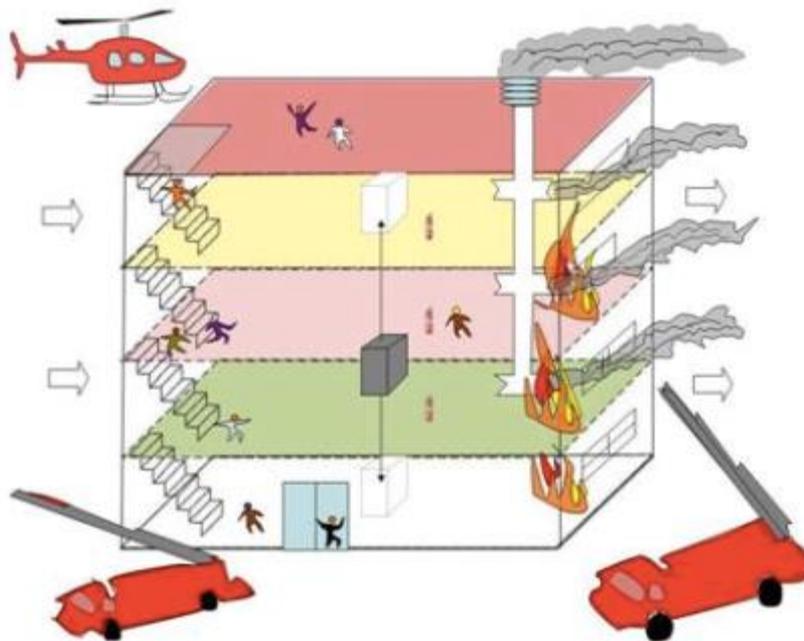
Recording the moment-by-moment **eye fixations** of an individual interacting with a visual stimulus



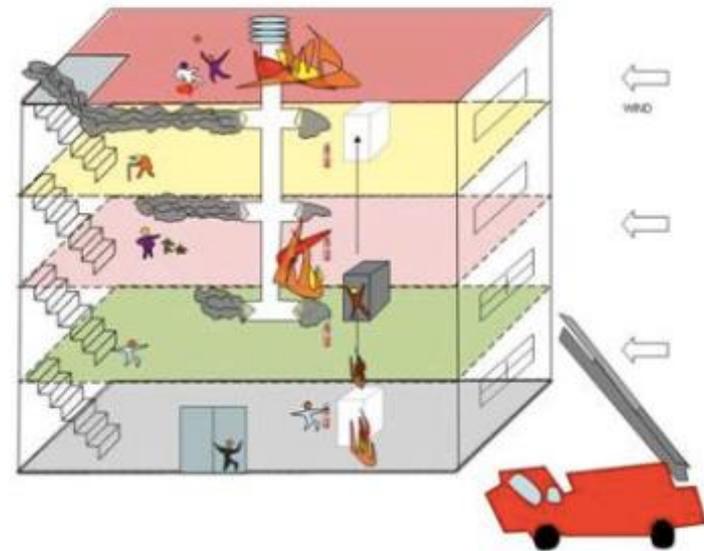


# Michel, Gilabert, & Révész (2014)

- Participants asked to imagine that they volunteered for the university's fire emergency team, and explain which actions they would take and in what order to save as many people as possible in case of an emergency.



**SIMPLE**  
less reasoning

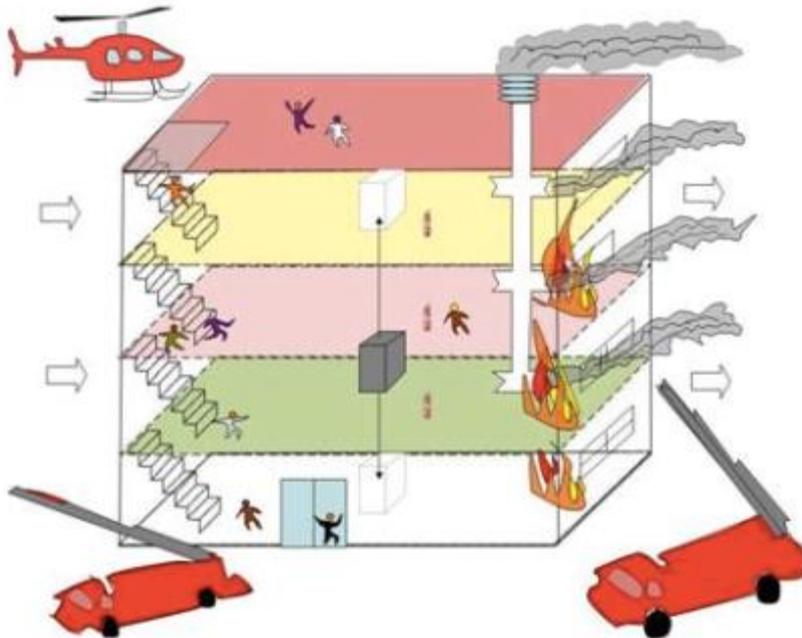
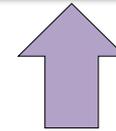


**COMPLEX**  
more reasoning

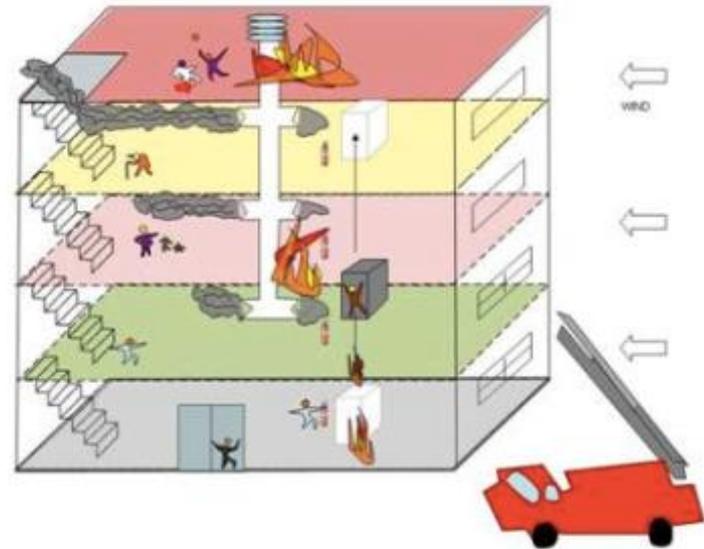
# We hypothesized ....



- ↑ number of fixations
- ↑ mean fixation duration

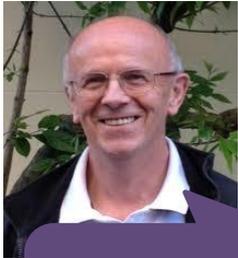


**SIMPLE**  
less reasoning



**COMPLEX**  
more reasoning

# To take the TOH and CH as an example, ...



Trade-off  
Hypothesis

Task demands/  
complexity

Attention

Conceptualisation

Formulation

Monitoring

Complexity  
Accuracy  
Fluency



Cognition  
Hypothesis

# Providing validity evidence for task-based processes

**How** to investigate task-based processes? **What tools** do TBLT researchers have to look into task-based processes?

# How to investigate task-based processes?

**Questionnaires**

**Interviews**

**Stimulated recall**

**Think-aloud**

**Subjective measures**

**Objective measures**

**Dual-task method**

**Keystroke logging**

**Screen-recording**

**Eye-tracking**

**Neuro-imaging**

Each method has pros and cons ...

Question-  
naire

Think-  
aloud

The best way to overcome these is to combine them in ways that suit our research questions.

Some technology-mediated TBLT studies have done exactly this!

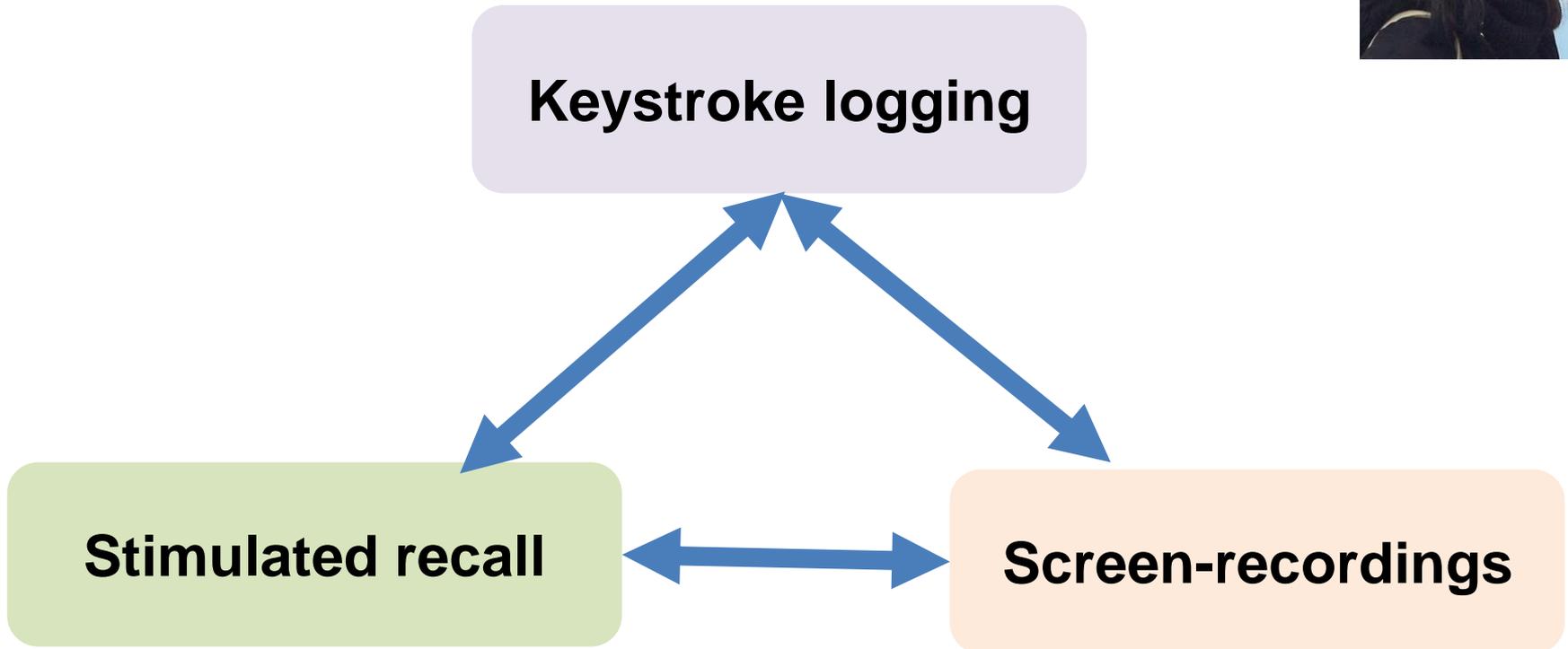
Dual-task  
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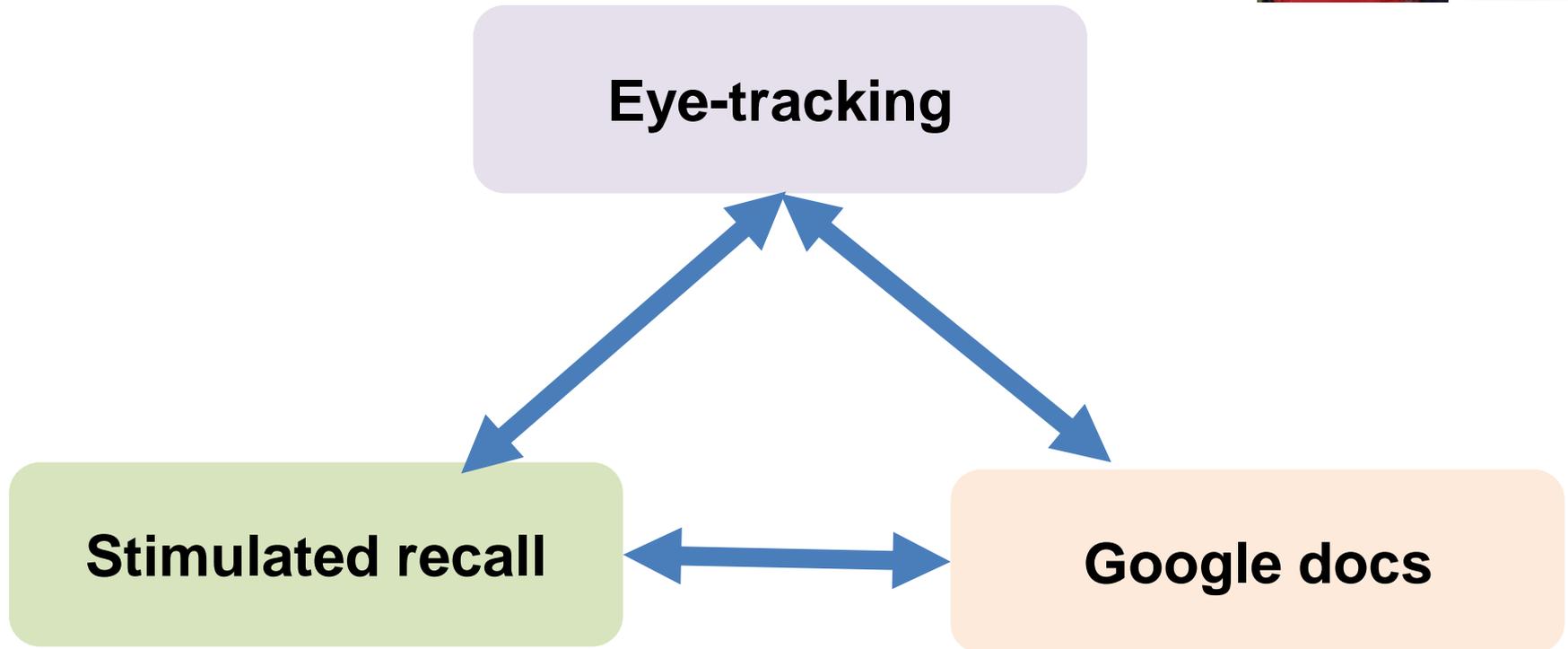
tracking

Neuro-  
imaging



**Aim**: To explore the effects of **post-task manipulations** on **cognitive processes** during **text-chat interactions**

# Stiefenhöfer & Michel (in press)



**Aim:** To explore cognitive processes during **collaborative writing**.

Why do you think previous empirical research has yielded mixed findings?

1. Methodological problems in studies
- 2. Theoretical models should make different predictions for SCMC**
3. Different task complexity factors specific to SCMC should be studied

# Mixed findings?



Maybe we need theoretical models specific to technology-mediated contexts ...

There are important differences between technology-mediated and face-to-face communication. Theoretical predictions would need to reflect this.

# Split negotiation (Smith, 2003)



J: There are Ax, Rake, and so on

[11 lines of text]

J: He hold ax in a clean garden  
and everything is in order in  
everywhere.

[43 lines of text]

B: ax mean is hammer?

J: no

J: That's different

B: what is it?

J: Ax is used to cut tree

J: or wood

Due to memory limitations,  
split negotiation are less  
likely to occur in face-to-  
face communication.

During complex tasks,  
learners might have lower  
capacity to engage in split  
negotiation.

In text-chat, maybe models  
should predict less  
negotiation?

Why do you think previous empirical research has yielded mixed findings?

1. Methodological problems in studies
2. Theoretical models should make different predictions for SCMC
3. **Different task complexity factors specific to SCMC should be studied**

# Mixed findings?



Maybe we need theoretical models specific to technology-mediated contexts ...

There are important differences between technology-mediated and face-to-face communication. Theoretical predictions would need to reflect this.

Maybe we have the wrong task complexity factors in the Trade-Off and Cognition Hypotheses. We likely need different /additional ones when theorising technology-mediated communication.

# For example,

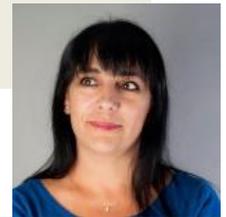
## Resource-directing (conceptual demands)

### **+/- here-and-now**

- +/- few elements
- +/- spatial reasoning
- +/- causal reasoning
- +/- intentional reasoning

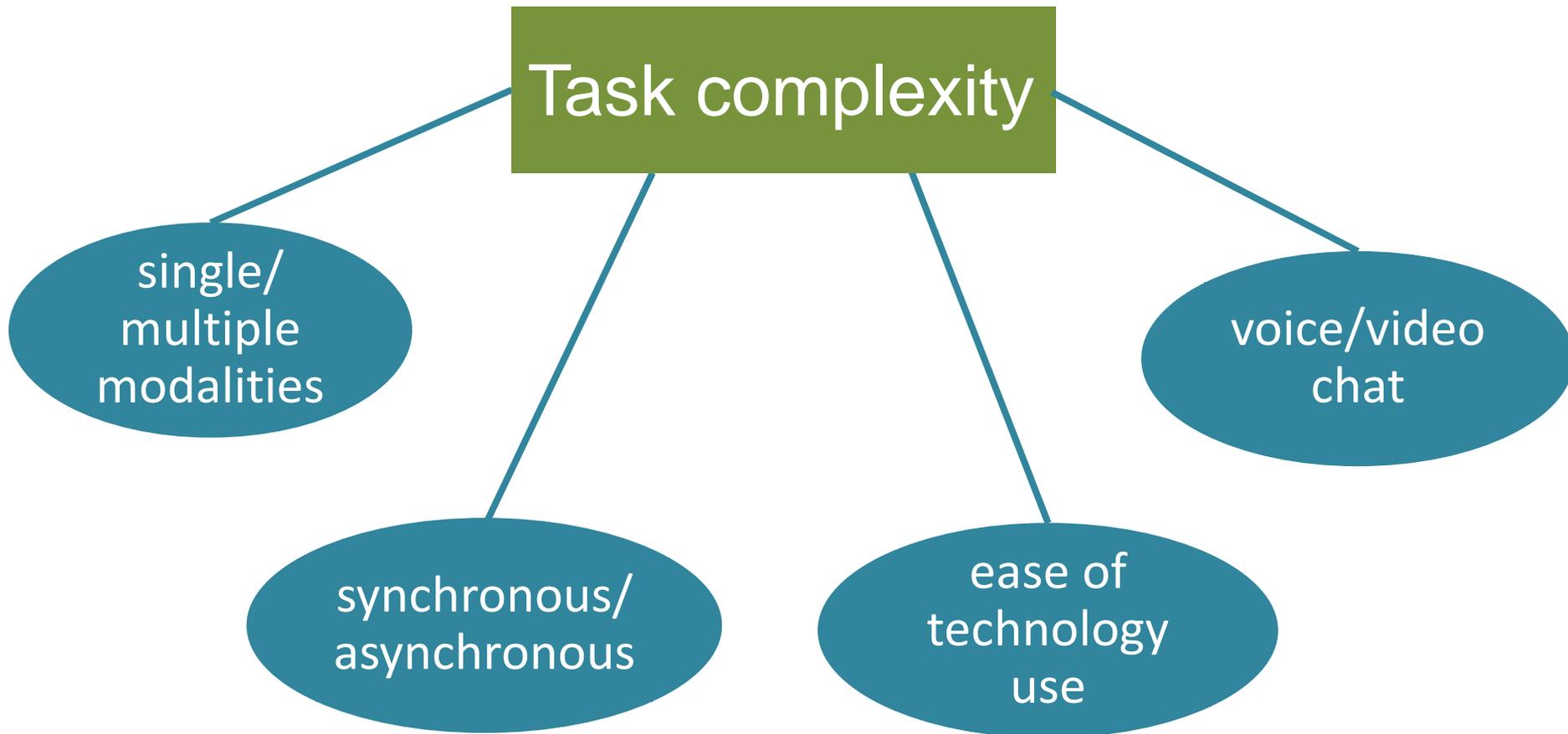
## Resource-dispersing (procedural demands)

- +/- planning time
- +/- prior knowledge
- +/- single task
- +/- task structure
- +/- few steps

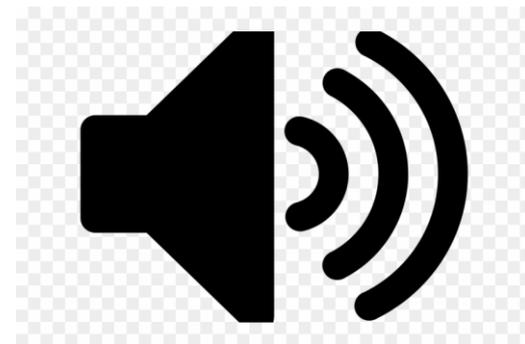


The feature **+/-here and now** does not seem transferable to the CMC mode. What is here and now and there and then online? (González-Lloret & Ortega, 2014)

# There might be task complexity factors unique to technology-mediated contexts



# In our own project,



Skype chat with estate agent

Voice chat with estate agent

# In our own project,



**Visual clues**



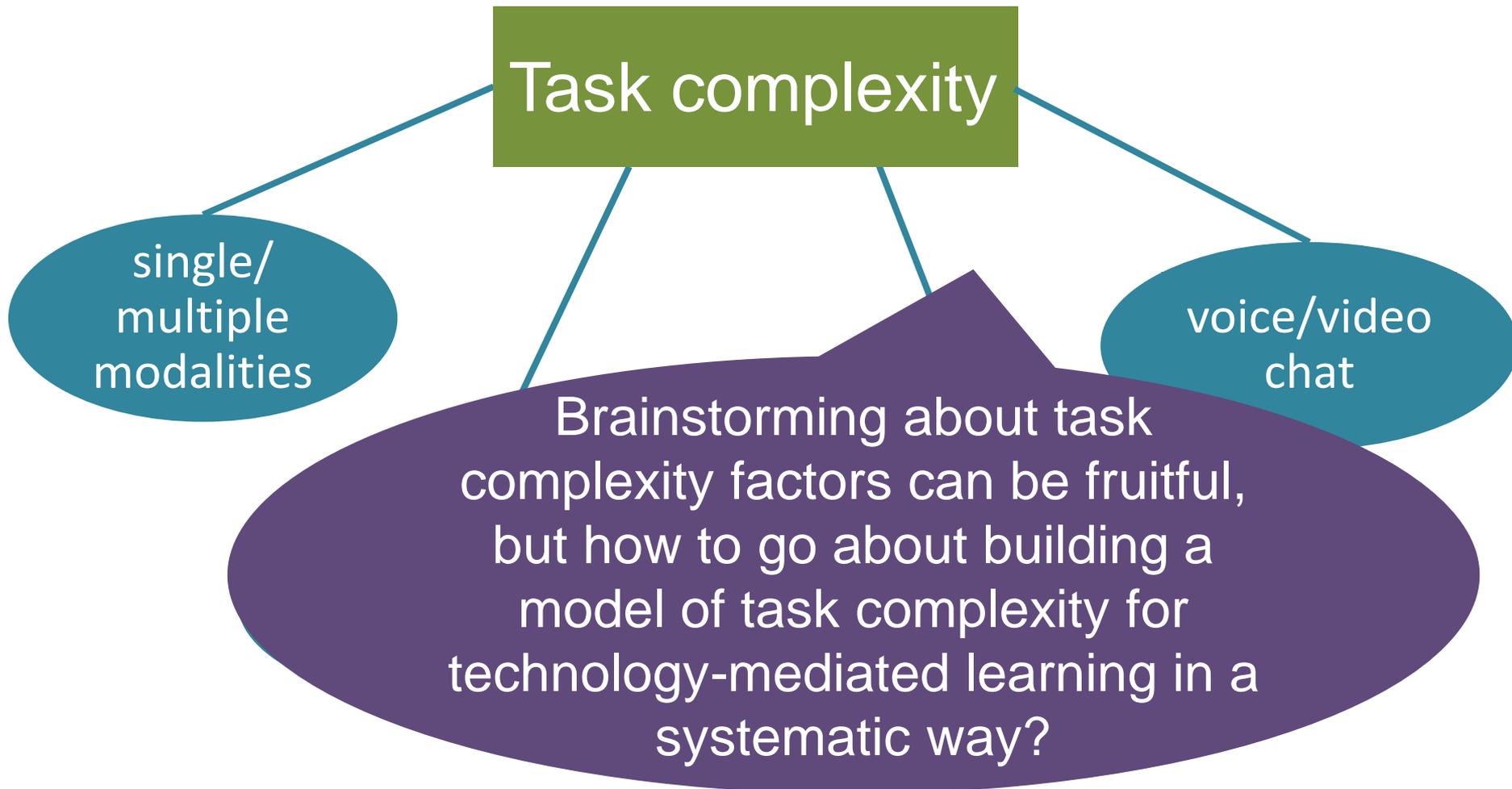
**No visual clues**



Skype chat with estate agent

Voice chat with estate agent

# There might be task complexity factors unique to technology-mediated contexts



# Building a model of task complexity for technology-mediated learning

## Top-down

- Informed by models of L2 writing, speaking, and/or multimodal learning
- Using theoretical models as a basis, identify task factors likely to affect technology-mediated processes and performance
- Once putative task complexity factors identified, test whether anticipated effects are borne out.

## Hypothesis-testing

## Bottom-up

- Looking into teachers' and learners' perspectives about sources of task difficulty?
- Qualitative approaches (interviews, think-alouds)

## Exploratory

# Révész & Gurzynski-Weiss (2018)



- Asked 16 teachers to consider how to make four tasks from the Cutting Edge series more or less difficult
- While considering the tasks, teachers thought aloud and their eye-movements were recorded



# Révész & Gurzynski-Weiss (2018)



## Task: Decide what you need for a jungle trip

The TV show *Survival!* is sending a group of people to the island of Bedaira. Each person will be sent to a different part of the island. They need to survive for seventy-two hours without help from the others.

Imagine you are going to take part in *Survival!*

a Work in groups. Each person explains to the rest of the group which **eight** items he/she would take and why.

b Try to agree on the best list of twelve items. Explain your group's choice to the rest of the class.



# Révész & Gurzynski-Weiss (2018)



“So I would include more, way more items in the picture.”

Conceptual demands

“A way to make it less complex would be to go over vocabulary or any grammar that may be needed to complete the task.”

Linguistic demands

“Changing the groups, umm, so you could do it in pairs, and then you could, umm swap those.”

Interactional demands

“You could make it timed, to make it more complex, for example, say, ‘okay, you got five minutes to agree on the best list.’”

Procedural demands

# Révész & Gurzynski-Weiss (2018)



Two key conclusions:

- Teachers proposed features already in the Trade-off and/or Cognition Hypotheses (looking at the right features!)
- Skehan's model more aligned with findings as teachers also made reference to linguistic demands

# Building a model of task complexity for technology-mediated learning

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- **Looking into teachers' and learners' perspectives about sources of task difficulty?**
- **Qualitative approaches (interviews, think-alouds)**

## Exploratory

# Summary

- Described steps in designing a task-based syllabus
- Defined task complexity
- Introduced cognitive-interactionist models of task complexity
- Reviewed previous research on task complexity in technology-mediated contexts
- Mixed findings, not aligned with Trade-Off and Cognition Hypotheses
- Argued mixed findings may be due to
  - Methodological issues
  - Theoretical issues (TOH and CH not appropriate as theoretical models for technology-mediated studies)

# Looking ahead

- Engage in constructing a model of task complexity specific to technology-mediated learning
  - Combine bottom-up, exploratory and top-down, hypothesis-testing research
- Test predictions using appropriate methodology, making sure that evidence is provided for all constructs included in models

# Looking ahead

- Explore how to blend technology-mediated and face-to-face tasks in order to create optimal conditions for L2 development
  - For example, would it be beneficial to start a task in text-chat first and then move onto face-to-face modality?
- Explore task complexity in relation to input-based tasks involving listening and reading in technology-mediated contexts

# Looking ahead

- Conduct longitudinal studies to capture how task complexity affects development in technology-mediated contexts
- Share instruments in open-science platforms such as IRIS
  - Transparency
  - Replication
  - Education of CALL and TBLT researchers





THANK YOU

A horizontal string of eight wooden clothespins is shown against a white background. Each clothespin is clipped to a small, rectangular piece of colored paper. The papers are arranged in a row, and each one has a single letter written on it in a simple, black, sans-serif font. The letters, from left to right, are: 'T' (orange paper), 'H' (light orange paper), 'A' (light blue paper), 'N' (red paper), 'K' (yellow paper), 'Y' (pink paper), 'O' (light blue paper), and 'U' (yellow paper). The string of clothespins extends slightly beyond the first and last pieces of paper.