

Faculty of Medicine



ESP3520 Evaluation of quality and organisation of care

[30h]

This course is not taught in 2006-2007

Language: French

Level: Third cycle

Aims

- To enable health professionals to manage the development of internal and external evaluations of quality of care
- To obtain an understanding of the social and economic context, as well as of how to organize health care. In particular, training to the management of care units in the framework of new financing systems based on diagnoses.

Main themes

Theoretical aspects:

- Data collection, role of electronic patient record, ad hoc questionnaires, #
- Data quality, reliability, validity
- Data bases, data warehousing
- Organisational context
- Case mix measurement; severity of cases
- Quality of care indicators

Practical exercises

- Use of computerized nomenclatures and classifications
- Analysis of medical reports. Case mix attribution
- Cases study to estimate quality of care
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Content and teaching methods

- Theoretical lessons
- Reading of cases study
- Discussion of facts or applications

Other information (prerequisite, evaluation (assessment methods), course materials recommended readings, ...)

Prerequisite : None

Evaluation : Oral examination

Support : Lessons notes, copies of diaporama, articles

References :

- F.H. Roger France et al. Case Mix : Global Views - Local Actions. IOS Press 2001
- F.H. Roger France et al. Politique nationale de développement de la qualité des soins (MSP), 1995
- A. Jacquerye : La qualité des soins infirmiers, Maloine, 1999.