



Faculté des sciences économiques,  
sociales et politiques

ESPO

COMU2117 Mediation: theory and practice in the field of organisations

[30h] 3 credits

This course is taught in the 2nd semester

**Teacher(s):** Marie-Elisabeth Volckrick  
**Language:** french  
**Level:** 2nd cycle course

### Aims

By the end of the course, students will be able to:  
 develop a critical viewpoint of mediation based on an analysis of mediation models, practices and theories;  
 analyse mediation measures (new measures relating to collective decisions and conflict resolution);  
 use methodological tools to address certain present day issues of communications and the regulation of organisation critically.

### Main themes

To situate mediation in the broader framework of a change in how our developed societies are socially regulated.  
 To know about the various areas of mediation, and organisational sectors in particular.  
 To differentiate between the main mediation models, and for each one, to identify specific critique of the adjudication, a social bond theory and a normative conception of justice.  
 To analyse measures of mediation.  
 To measure the contribution of pragmatic theories to mediation.

### Content and teaching methods

#### Content

Mediation and social regulation.  
 The various sectors of mediation.  
 Institutional mediation.  
 Analysis of practice.  
 Mediation models and social bond theories.  
 Pragmatic approach to a mediation measure.  
 The sociological theory of argument.  
 The issue of the third party.

#### Methodology

The course's methodology is based on:  
 a lecture illustrated by many questions addressed to the audience with a view to promoting interactivity;  
 the contribution of practitioners in various fields of mediation;  
 an analysis of mediation measures based on videos.

### Other information (prerequisite, evaluation (assessment methods), course materials recommended readings, ...)

An oral examination. Students will have time to prepare. If they wish, they may prepare in advance a question relating to one of the themes examined during the course.  
 The syllabus is divided into sessions, and is made up of various texts.

**Other credits in programs**

<b>COMU21/RP</b>	Première licence en information et communication (Relations publiques et communication d'organisation)	(3 credits)	
<b>COMU22/AM</b>	Deuxième licence en information et communication (Analyse des médias)	(3 credits)	
<b>COMU22/MS</b>	Deuxième licence en information et communication (Médiation des savoirs)	(3 credits)	
<b>COMU22/RP</b>	Deuxième licence en information et communication (Relations publiques et communication d'organisation)	(3 credits)	
<b>COMU2M1/RP</b>	Master en information et communication (relations publiques et communication d'organisation)	(3 credits)	Mandatory