

6.00 credits

30.0 h

Q1

Teacher(s)	Poncin Ingrid ;Sinigaglia Nadia (compensates Poncin Ingrid) ;
Language :	French
Place of the course	Mons
Prerequisites	<p>Basic marketing Market research notions</p> <p><i>The prerequisite(s) for this Teaching Unit (Unité d'enseignement – UE) for the programmes/courses that offer this Teaching Unit are specified at the end of this sheet.</i></p>
Main themes	<p>Introduction</p> <ul style="list-style-type: none"> - Analysing and knowing your market * Principal Component Analysis (PCA) * Development of a measurement instrument in marketing * Internet : specific methodologies - Choosing and maintaining your positioning * Brand image study à" Dual method * MDS and perceptual maps - Anticipating your performance * Laboratory experimentation * Field experimentation * ANOVA - Evaluating your performance * Panel data analysis * Simple Regression * Multiple Regression - Re-thinking your product\your positioning * Discriminant analysis * Typologicalcluster analysis * Conjoint analysis
Learning outcomes	<p>At the end of this learning unit, the student is able to :</p> <p>Identify the methods (quantitative or qualitative) to give the right answer to managerial problem</p> <p>Relate the different methods and models to the key decisions in the marketing process</p> <p>Define the different constructs variables and modelize the construct relationships</p> <p>Demonstrate the ability to implement each step of the different methods and the statistical and econometric mechanisms</p> <p>Analyse collected data</p> <p>Use an advanced data analysis software to implement a statistical or econometric method</p> <p>Interpret and discuss the results obtained thanks to qualitative or quantitative methods</p> <p>Give adapted and argued managerial recommendations based on the obtained results using a method</p> <p>1</p>

Bibliography	<p><u>Référence principale:</u> DELACROIX E., JOLIBERT A., MONNOT E., et JOURDAN P. (2021), Marketing Research : Méthodes de recherche et d'études en marketing (ouvrage collectif), 2ème édition, Dunod.</p> <p><u>Références complémentaires utiles:</u></p> <p>BRUNER II G., (2009, 2012, 2015, 2016, 2017, 2019, 2021), Marketing Scales Handbook, Vol 5, Vol 6, Vol 7, Vol 8, Vol 9, Vol 10, Vol 11, http://www.marketing-scales.com</p> <p>CHARRY K., COUSSEMENT K., DEMOULIN N., HEUVINCK N., (2016), <i>Marketing Research with IBM SPSS Statistics</i>, 978-1-4724-7745-3 , Routledge, London, 264 pages.</p> <p>HAHN C. & MACE S. (2016), Méthodes statistiques appliquées au management, 2ème édition, Pearson.</p> <p>MALHOTRA N., DECAUDIN J.M., BOUGUERRA A., BORIES D. (2014), Etudes Marketing, 6ème édition, Pearson.</p>
Faculty or entity in charge	CLSM

Programmes containing this learning unit (UE)				
Program title	Acronym	Credits	Prerequisite	Learning outcomes
Master [120] in Management (shift schedule)	GEHC2M	6		
Master [120] in Management (shift schedule)	GEHM2M	6	MGEHD2135	