

6 credits

30.0 h

Q2

Teacher(s)	Dagnies Jérémie ; Moyson Stéphane ;
Language :	French
Place of the course	Bruxelles Saint-Gilles
Aims	<i>The contribution of this Teaching Unit to the development and command of the skills and learning outcomes of the programme(s) can be accessed at the end of this sheet, in the section entitled "Programmes/courses offering this Teaching Unit".</i>
Evaluation methods	Individual or collective case study Peer review of case studies Presentation of case studies to a jury
Teaching methods	Lectures Case studies Peer review
Content	<p>Introduction</p> <ul style="list-style-type: none"> • Introduction to the course • Conceptual and theoretical elements • Public administrations and public administration research <p>Administrative approaches</p> <ul style="list-style-type: none"> • Command & control • Public service • New public management • Open administration <p>Public policy</p> <ul style="list-style-type: none"> • The actors • The resources • The institutional rules • The policy cycle • Policy change processes <p>Human resources</p> <ul style="list-style-type: none"> • Public service motivation • Leadership & team management • Street-level bureaucracy • Organizational socialization <p>Strategy & communication</p> <ul style="list-style-type: none"> • Operational plan • Issues of actors of policy implementation • Process improvement (EFQM & CAF approaches) • Communication & marketing in the public sector <p>Administration & society</p> <ul style="list-style-type: none"> • Legitimacy of public administration • Representative bureaucracy • Responsibility and transparency • Politization of public administration <p>The final assignment will be related to a contemporary evolution of the public sector. This year, we will focus on administrative simplification. The final assignment will aim at analyzing the issues, modalities, and impacts of administrative simplification in a public organization, based on a grid provided by the teachers.</p>

Bibliography	<ul style="list-style-type: none"> • Les supports de cours seront communiqués sur le Student Corner. • The course material will be available on the Student Corner. <p>Bibliographie en français</p> <p>Chevalier, J. (2007). Science Administrative (coll. Thémis). Paris, France : Presses Universitaires France.</p> <p>Ferlie, E., Lynn, L., & Pollitt, C. (2005). The Oxford Handbook of Public Management, Oxford: Oxford University Press.</p> <p>Kuhlmann, S., & Wollmann, H. (2014). Introduction to Comparative Public Administration: Administrative Systems and Reforms in Europe. Cheltenham, UK: Elgar.</p> <p>Mercier, J. (2001). L'administration Publique : De l'école Classique au Nouveau Management Public. Laval, Canada: P.U.Laval.</p> <p>Peters, G. & Pierre, J. (2012). The SAGE Handbook of Public Administration (2nd ed.) Thousand Oaks: Sage Publications.</p> <p>Pollitt, C. & Bouckaert, G. (2011). Public Management Reform: A comparative Analysis ' New Public Management, Governance, and the Neo-Weberian State (3rd ed.). Oxford: Oxford University Press.</p> <p>Pollitt, C. (2012). New Perspectives on Public Services: Place and Technology. Oxford: Oxford University Press.</p> <p>Rainey, H. (2014). Understanding and Managing Public Organizations. San Francisco: Wiley.</p> <p>Rosenbloom, D., Kravchuk, R., & Clerkin, R. (2009). Public Administration: Understanding Management, Politics, and Law in the Public Sector. New York, NY: McGraw-Hill.</p> <p>Ces ouvrages ne doivent <u>pas</u> obligatoirement être achetés et sont consultables à la bibliothèque de l'UCL.</p> <p>Bibliography:</p> <p>Chevalier, J. (2007). Science Administrative (coll. Thémis). Paris, France : Presses Universitaires France.</p> <p>Ferlie, E., Lynn, L., & Pollitt, C. (2005). The Oxford Handbook of Public Management, Oxford: Oxford University Press.</p> <p>Kuhlmann, S., & Wollmann, H. (2014). Introduction to Comparative Public Administration: Administrative Systems and Reforms in Europe. Cheltenham, UK: Elgar.</p> <p>Mercier, J. (2001). L'administration Publique : De l'école Classique au Nouveau Management Public. Laval, Canada: P.U.Laval.</p> <p>Peters, G. & Pierre, J. (2012). The SAGE Handbook of Public Administration (2nd ed.) Thousand Oaks: Sage Publications.</p> <p>Pollitt, C. & Bouckaert, G. (2011). Public Management Reform: A comparative Analysis ' New Public Management, Governance, and the Neo-Weberian State (3rd ed.). Oxford: Oxford University Press.</p> <p>Pollitt, C. (2012). New Perspectives on Public Services: Place and Technology. Oxford: Oxford University Press.</p> <p>Rainey, H. (2014). Understanding and Managing Public Organizations. San Francisco: Wiley.</p> <p>Rosenbloom, D., Kravchuk, R., & Clerkin, R. (2009). Public Administration: Understanding Management, Politics, and Law in the Public Sector. New York, NY: McGraw-Hill.</p> <p>Students do <u>not</u> have to buy these books which are available at the university library.</p>
Faculty or entity in charge	PSAD