

LCOMU2611

2012-2013

Seminar: analysis of internal communication

5.0 credits	30.0 h

Teacher(s):	Bouckaert Thierry ; Catellani Andrea ;
Language :	Français
Place of the course	Louvain-la-Neuve
Main themes :	To interpret communication in organisations on the basis of certain key concepts (enterprise culture, sectoral cultural, professional culture and organisational positioning). To evaluate the importance and role of these elements: 1. in the regulation of internal 2. in the construction of strategies and policies relating to internal communication
Aims :	By the end of the seminar, students will be able to: 1. analyse international organisation processes of communication using organisations as case studies; 2. analyse, on the basis of clearly defined cases, the organisation as a communications phenomenon, and communication as an organisation phenomenon, and develop the organisation culture or #enterprise culture The contribution of this Teaching Unit to the development and command of the skills and learning outcomes of the programme(s) can be accessed at the end of this sheet, in the section entitled "Programmes/courses offering this Teaching Unit".
Content:	In this extension of specialist study, the seminar is mainly based on case studies. It will seek to analyse internal communications processes and the development of #organisation culture - in its temporal (i.e. historical) and pragmatic (i.e. interactions and modes of communication) dimension. - The seminar will start off with a presentation of analytical models: phenomena of identity in the organisation (Sainsaulieu), and culture as an organisational regulator (strategic analysis approaches overlapping with the pragmatics of communication). - Students will be divided into sub-groups, and invited to analyse a clearly defined case of an organisation; this will be done on the basis of models introduced at the beginning of the seminar. - An agenda will be agreed with each sub-group to determine dates for presenting work in an open session. On the day of the presentation, each sub-group will introduce a few pages of text setting out the main data of the case study, and highlighting the communication processes and observable characteristics of the enterprise culture. - A summary presented by the tenured lecturer at the end of the seminar will aim to highlight certain internal communications issues for communications professionals.
Other infos :	Before the seminar starts, students will be able to use concepts of organisational analysis and organisational communication (through reading, or from Course COMU2139 (Communication and organisation)). During the analytical work in sub-groups, the tenured lecturer will visit these groups to provide support and guidance, and check on the analytical process. Presentation of work in open session. Evaluation of a text 5-10 pages long setting out the main data of the case study. The seminar requires supervision from Assistants.
Cycle and year of study:	> Master [120] in Information and Communication
Faculty or entity in charge:	COMU